

Getting to Autonomous Cloud Management

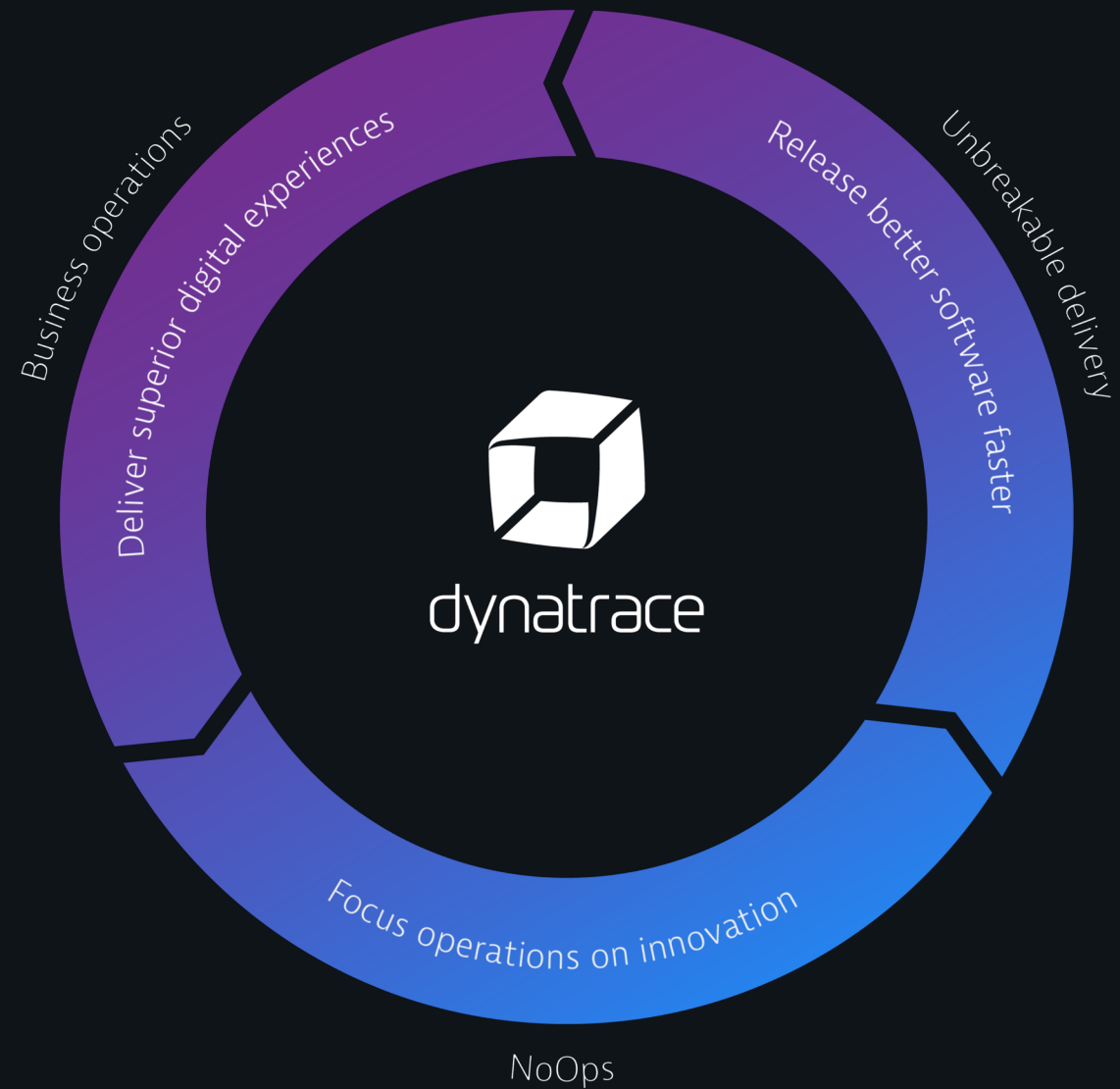
January 29, 2019



Andrew Hittle
Chief Customer Officer
Dynatrace

Autonomous Cloud Management

3 Value Areas



We built ACM Technology Blueprints

Automate Operations



- 1 CPU Exhausted? Add a new service instance!
- 2 High Garbage Collection? Adjust/Revert Memory Settings!
- 3 Issue with BLUE only? Switch back to GREEN!
- 4 Hung threads? Restart Service!
- ? Impact Mitigated?
- 5 Still ongoing? Initiate Rollback!
- ? Still ongoing?

Update Dev Tickets

Mark Bad Commits

Escalate

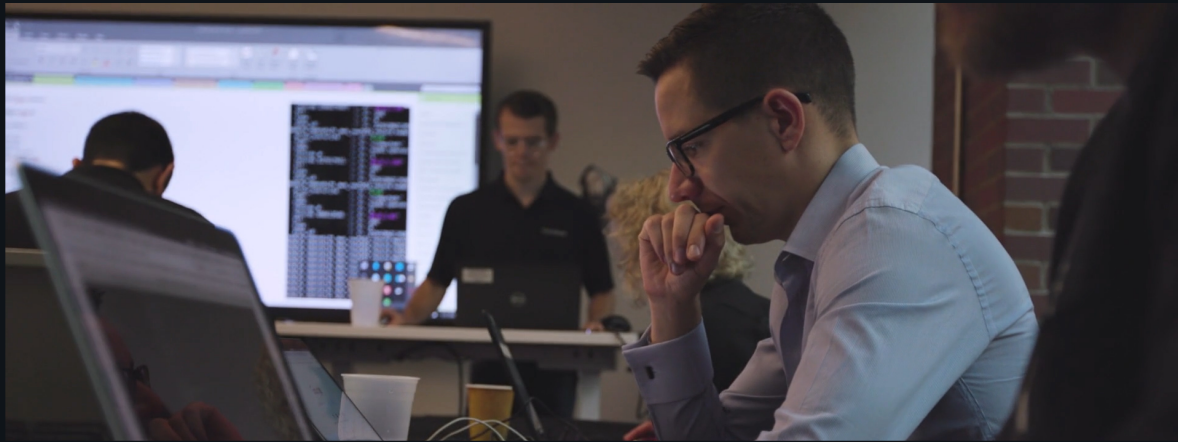
Automate Performance

1 Staging 2 Approve Staging 3 Production 4 Approve Production 5

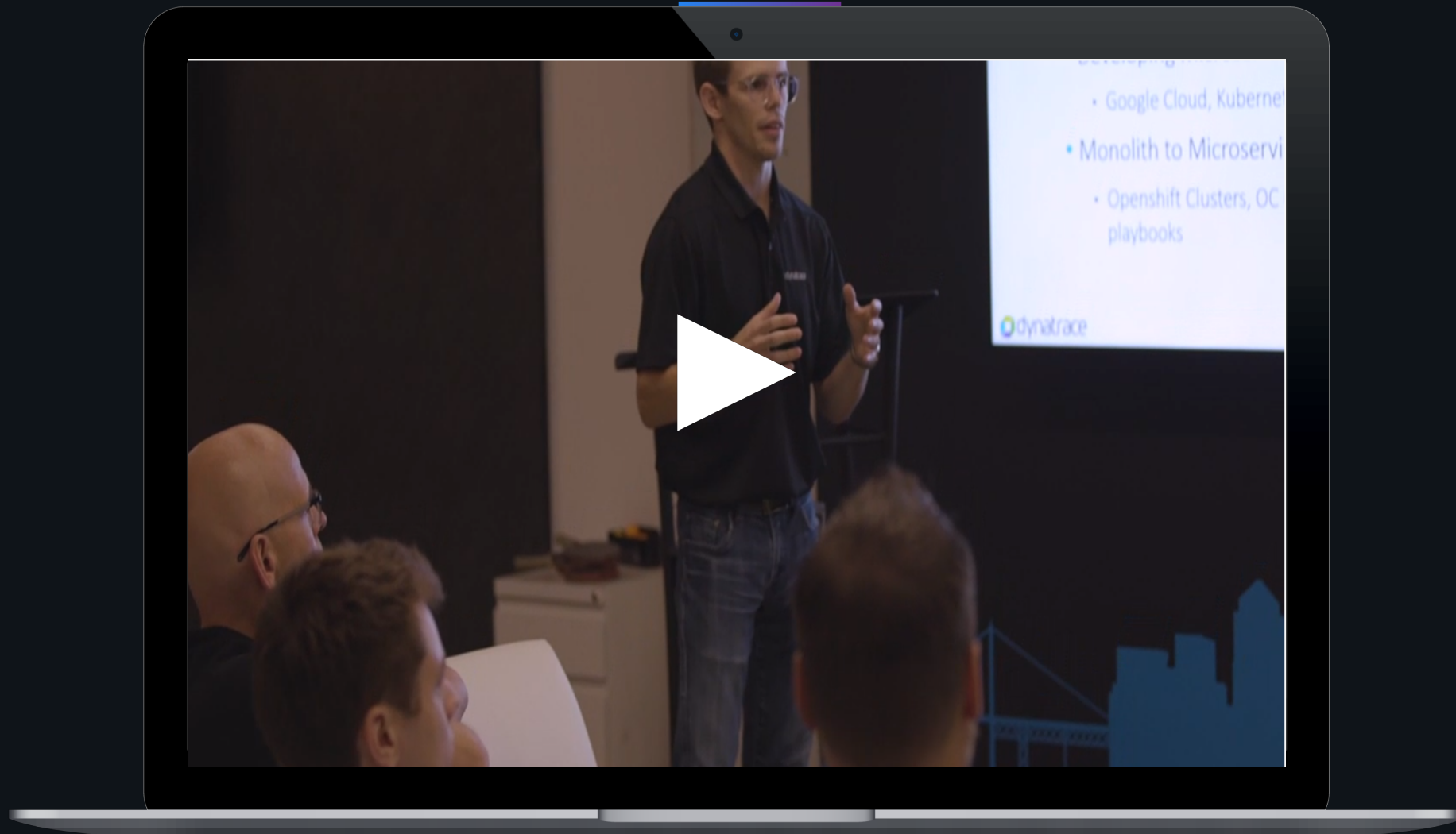
Automate Monitoring

1 Staging 2 Approve Staging 3 Production 4 Approve Production 5

We built Autonomous Cloud Labs



Autonomous Cloud Lab (ACL) Customer Testimonial





Lynn Arnold

SVP, Quality Assurance Services



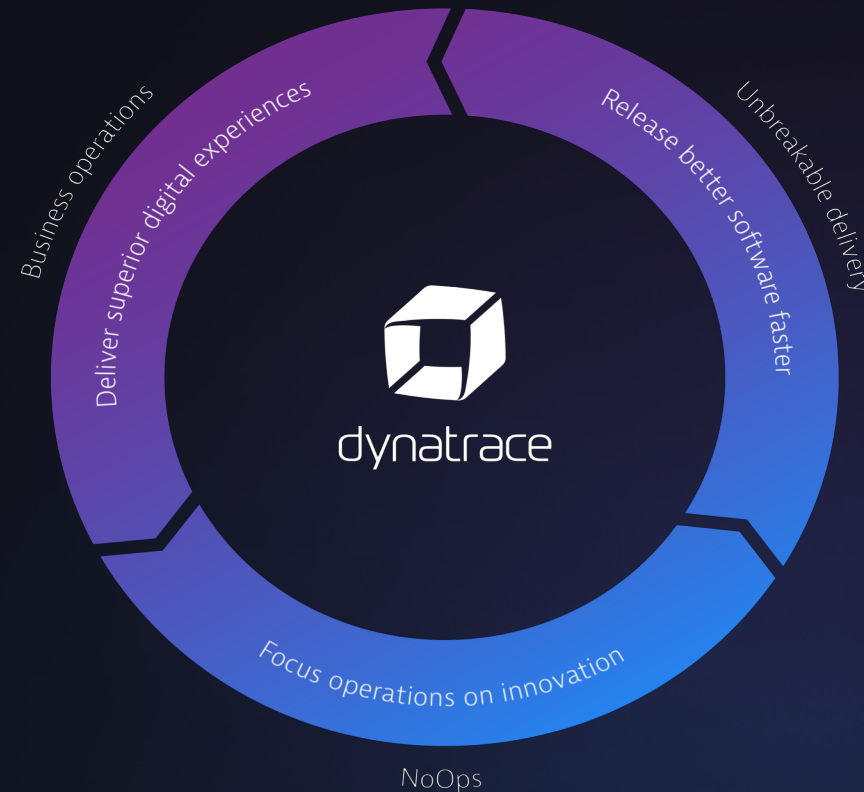
Rick Sullivan
Vice President & GM
Digital Applications



Ramu, Padmanabhan

Global Head, Cloud & Nextgen
Platforms

Autonomous Cloud Management



Dynatrace is catalyzing the industry