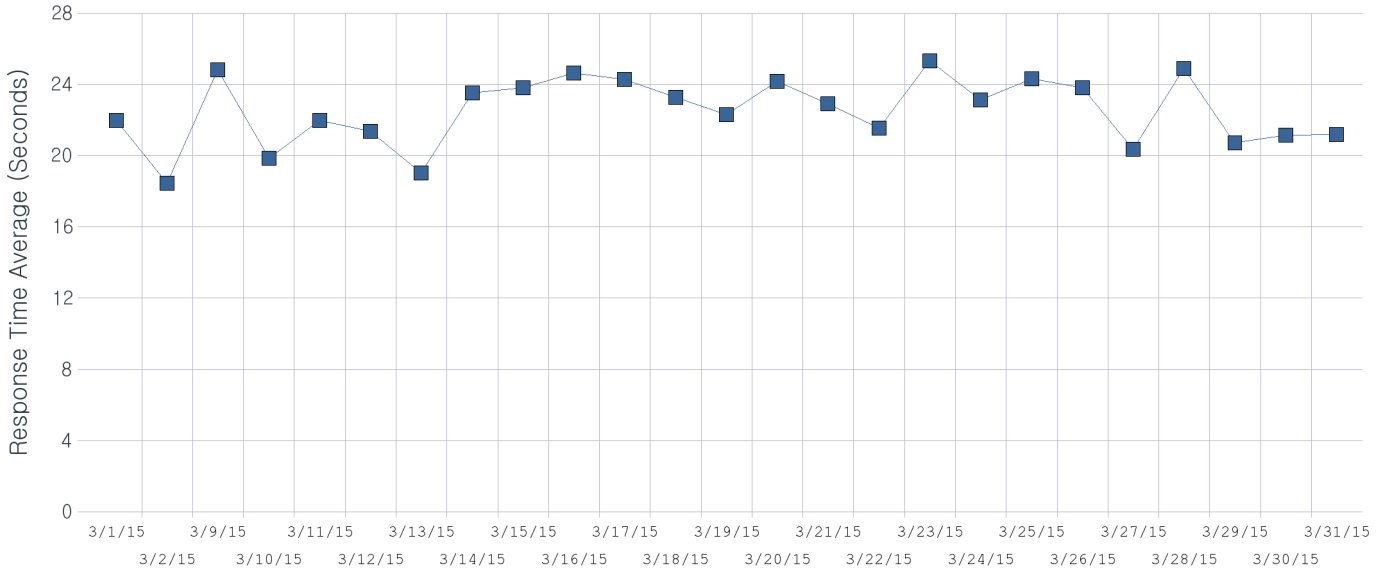


**Prepared For:** QA – Test Power End User1  
**Refresh Date:** 03 Apr 2015 09:53  
**Time Period:** Last Month (01 Mar 2015 00:00 to 01 Apr 2015 00:00) (GMT -05:00) Eastern Time (US & Canada); Bogota

**Selected Test: www.healthcare.gov login page – 13-Feb-2014 23:25:21 – 2 – Chrome Agent**



Historical – Average Response	
Last 7 Days:	21.067 Seconds
Last 14 Days:	22.343 Seconds
Last 31 Days:	22.471 Seconds

Test Errors and Availability	
Valid Tests:	1,554
Failed Tests:	572
Total Tests:	2,126
Test Success Rate:	73.1%

Response Time Range	
Average:	22.614 Seconds
Maximum:	71.925 Seconds
Minimum:	5.505 Seconds

Step Errors and Availability	
Valid Steps:	3,296
Failed Steps:	572
Total Steps:	3,868
Step Success Rate:	85.21%

## DEFINITIONS

## AVAILABILITY (STEP):

The percentage of steps conducted during a specific period of time that completed successfully. Calculated as:  $(\text{Number of Successful Steps}) / (\text{Number of Successful Steps} + \text{Number of Failed Steps})$ . This is also called Step Success Rate.

## AVAILABILITY (TEST):

The percentage of tests conducted during a specific period of time that completed successfully. Calculated as:  $(\text{Number of Successful Tests}) / (\text{Number of Successful Tests} + \text{Number of Failed Tests})$ . This is also called Test Success Rate.

## FAILED STEPS:

The total number of steps during the time period that did not complete successfully. A step is considered 'failed' when any of the following conditions exist:

- No objects with HTTP response status code of 200 with failed objects
- Content match failure
- Byte limit failure
- User script failure
- Time out failure

## FAILED TESTS:

The total number of tests during the time period that did not complete successfully. A test is considered "failed" when a step within the test fails.

## RESPONSE TIME:

For full-object tests, and for Firefox and Chrome no object tests – The time, as measured in seconds, from when a user clicks on a link to the time when the last content is downloaded. This includes the time to collect all objects on all steps of the test, including 3rd party content from off-site servers, graphics, frames, and redirection. For Internet Explorer and UTA no-object tests – the time, as measured in seconds, from when a user clicks on the link to the time when the root object is downloaded.

## RESPONSE TIME AVERAGE:

The arithmetic mean for all successful tests or steps in the selected time period.

## RESPONSE TIME MAXIMUM:

The longest response time for all successful tests in the selected time period.

## RESPONSE TIME MINIMUM:

The shortest response time for all successful tests in the selected time period.

## TOTAL STEPS:

The number of steps executed in the selected time period.

## TOTAL TESTS:

The number of tests executed in the selected time period. Total Tests is equal to Valid Tests plus Failed Tests.

## VALID STEPS:

The number of steps that completed successfully during the selected time period

## VALID TESTS:

The number of tests that completed successfully in the selected time period.