

## Custom Threshold SLA Report by Test

Prepared for QA – Test Power End User1

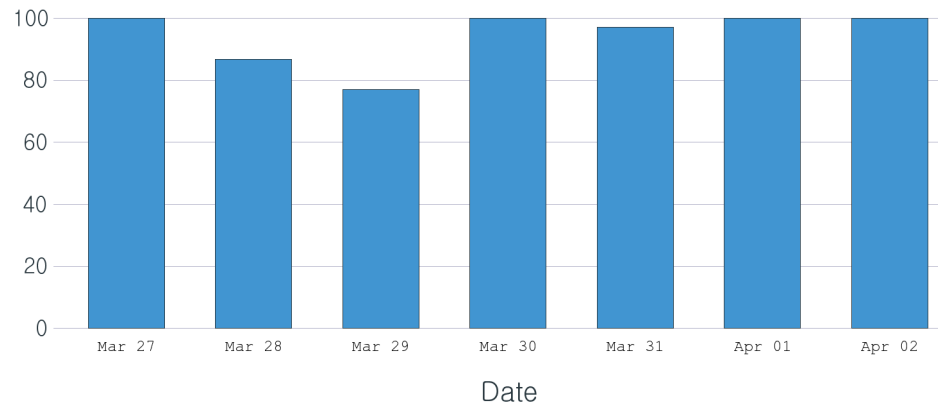
Refresh Date 03 Apr 2015 10:27

Time Period: 27 Mar 2015 00:00 to 03 Apr 2015 00:00 (GMT -05:00) Eastern Time (US & Canada); Bogota

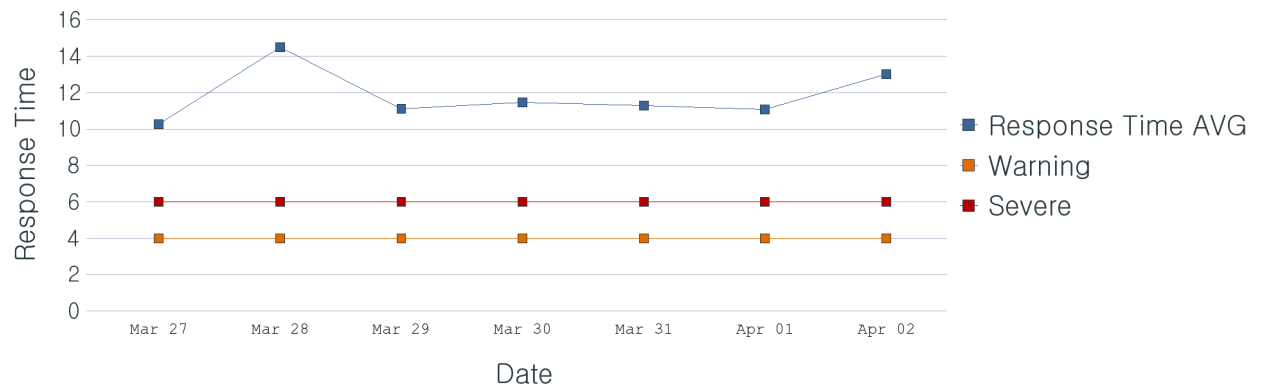
Selected Test: www.healthcare.gov login page – 13-Feb-2014 23:25:21 – 1 – FF Agent

### Availability

Date	Availability	Response Time
27 Mar 2015	100	10.28
28 Mar 2015	86.76	14.5
29 Mar 2015	77.03	11.12
30 Mar 2015	100	11.47
31 Mar 2015	97.06	11.27
01 Apr 2015	100	11.06
02 Apr 2015	100	13



### Response Time



#### Availability Threshold

Warning: 98 %
Severe: 95 %
Good: Greater than 98 %

#### Response Time Threshold

Warning: 4 Secs
Severe: 6 Secs
Good: Less Than 4 Secs