

Grid[®] Report for Application Performance Monitoring (APM)

Fall 2021



Application Performance Monitoring (APM) Tools

Contenders								Leaders	
Niche								High Performers	

Market Presence

Satisfaction

G2 Grid[®] Scoring

(Application Performance Monitoring (APM) Tools continues on next page)

Application Performance Monitoring (APM) Tools (continued)

Application Performance Monitoring (APM) Tools Definition

Application performance monitoring (APM) tools allow users to monitor and track the performance of particular software or web applications to identify and solve any performance issues that may arise. These solutions provide performance metrics for applications, with specific insights into the statistics such as the amount of transactions processed by the application or the response time to process such transactions. APM products form a baseline for these metrics and monitor the applications for any variance from the baseline. The metrics are displayed in a variety of data visualizations for easy conceptualization of the overall performance. They are very commonly used by application administrators to manage web applications in hopes to discover possible reasons for delays in response time. With the ability to identify and fix any performance issues, businesses can provide an optimal user experience. Some APM solutions may offer similar functionality to [database management systems](#) and [network monitoring](#) solutions.

To qualify for inclusion in the Application Performance Monitoring category, a product must:

- ▶ Monitor and track the performance and response time of software or web applications
- ▶ Create a baseline of performance metrics and alert administrators when performance varies
- ▶ Provide visual data for users to better understand the performance metrics
- ▶ Assist in remedying any application performance issues

Application Performance Monitoring (APM) Grid® Scoring Description

Products shown on the Grid® for Application Performance Monitoring (APM) have received a minimum of 10 reviews/ratings in data gathered by August 17, 2021. Products are ranked by customer satisfaction (based on user reviews) and market presence (based on market share, seller size, and social impact) and placed into four categories on the Grid®:

- ▶ Products in the Leader quadrant are rated highly by G2 users and have substantial Market Presence scores. Leaders include: [Dynatrace](#), [AppDynamics](#), [Datadog](#), [LogicMonitor](#), [New Relic One](#), [Epsagon](#), [SolarWinds Server & Application Monitor](#), [Sumo Logic](#), [LogRocket](#), [Progress WhatsUp Gold](#), [Instana](#), [Microsoft System Center](#), [Veeam ONE](#), [Instabug](#), [Logz.io](#), and [Pulse Secure Virtual Traffic Manager](#)
- ▶ High Performing products have high customer Satisfaction scores and low Market Presence compared to the rest of the category. High Performers include: [Centreon](#), [FusionReactor APM](#), [Scout APM](#), [Atatus](#), [Lumigo](#), [Germain APM](#), [Serverless360](#), [Rollbar](#), [Raygun](#), [Lightstep](#), [Catchpoint](#), [AppSignal](#), [Rigor](#), [IT-Conductor](#), and [Instrumental](#)
- ▶ Contender products have relatively low customer Satisfaction scores and high Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Contenders include: [Intel VTune Amplifier](#), [Splunk APM](#), [PRTG Network Monitor](#), [Micro Focus SiteScope](#), [SolarWinds Web Performance Monitor](#), [Google Cloud Console](#), [Azure Monitor](#), [Google Cloud Monitoring](#), [Zabbix](#), and [dotTrace](#)
- ▶ Niche products have relatively low Satisfaction scores and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. Niche products include: [Nagios XI](#), [dotMemory](#), [Netdata](#), [Anodot](#), [Netreo](#), [Pepperdata Cloud Performance](#), [Retrace](#), [Micro Focus Operations Bridge \(OpsBridge\)](#), [SolarWinds Standard Toolset](#), [Icinga Infrastructure Monitoring](#), [IBM DevOps Insights](#), [AppOptics](#), and [checkmk](#)



Grid® Scores for Application Performance Monitoring (APM) Tools

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

Leaders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Dynatrace	797	96	99	97
AppDynamics	256	87	93	90
Datadog	201	72	92	82
LogicMonitor	104	90	70	80
New Relic One	257	70	88	79
Epsagon	62	94	55	74
SolarWinds Server & Application Monitor	235	68	79	74
Sumo Logic	123	73	74	73
LogRocket	100	92	54	73
Progress WhatsUp Gold	109	81	64	72
Instana	84	84	60	72
Microsoft System Center	250	54	81	68
Veeam ONE	57	74	56	65
Instabug	122	71	58	64
Logz.io	41	71	51	61
Pulse Secure Virtual Traffic Manager	64	63	53	58

(Grid® Scores for Application Performance Monitoring (APM) Tools continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Application Performance Monitoring (APM) Tools (continued)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

High Performers

	# of Reviews	Satisfaction	Market Presence	G2 Score
Centreon	48	90	46	68
FusionReactor APM	94	91	43	67
Scout APM	57	81	47	64
Atatus	37	85	40	63
Lumigo	31	83	36	60
Germain APM	38	77	39	58
Serverless360	17	86	28	57
Rollbar	22	67	43	55
Raygun	12	68	38	53
Lightstep	10	59	42	51
Catchpoint	14	52	44	48
AppSignal	10	69	24	46
Rigor	22	57	36	46
IT-Conductor	10	77	5	41
Instrumental	12	57	14	36

(Grid® Scores for Application Performance Monitoring (APM) Tools continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Application Performance Monitoring (APM) Tools (continued)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

Contenders

	# of Reviews	Satisfaction	Market Presence	G2 Score
Intel VTune Amplifier	12	31	72	51
Splunk APM	15	43	59	51
PRTG	50	48	53	51
Micro Focus SiteScope	18	37	57	47
SolarWinds Web Performance Monitor	18	39	51	45
Google Cloud Console	34	34	55	44
Azure Monitor	14	25	57	41
Google Cloud Monitoring	22	25	51	38
Zabbix	65	17	53	35
dotTrace	16	12	54	33

(Grid® Scores for Application Performance Monitoring (APM) Tools continues on next page)

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Scores for Application Performance Monitoring (APM) Tools (continued)

The table below shows the Satisfaction and Market Presence scores that determine seller placement on the Grid®. To learn more about each of the products, please see the product profile section.

Niche

	# of Reviews	Satisfaction	Market Presence	G2 Score
Nagios XI	33	46	46	46
dotMemory	13	35	50	43
Netdata	10	46	26	36
Anodot	17	32	32	32
Netreo	13	39	24	32
Pepperdata	12	36	25	31
Retrace	39	24	36	30
Micro Focus Operations Bridge	10	10	49	30
SolarWinds Standard Toolset	13	9	50	30
Icinga Monitoring	17	29	27	28
IBM DevOps Insights	10	3	47	25
SolarWinds Appoptics	14	11	37	24
Checkmk	12	25	19	22

* Products are ordered by G2 Score. Satisfaction score is used as a tiebreaker if two products have the same G2 Score.



Grid® Methodology

Grid® Rating Methodology

The Grid® represents the democratic voice of real software users, rather than the subjective opinion of one analyst. G2 rates products from the Application Performance Monitoring (APM) category algorithmically based on data sourced from product reviews shared by G2 users and data aggregated from online sources and social networks.

Technology buyers can use the Grid® to help them quickly select the best products for their businesses and to find peers with similar experiences. For sellers, media, investors, and analysts, the Grid® provides benchmarks for product comparison and market trend analysis.

Grid® Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique algorithm (v3.0) to this data to calculate the Satisfaction and Market Presence scores in real time. The Grid® Report for Application Performance Monitoring (APM) | Fall 2021 is based on scores calculated using the G2 algorithm v3.0 from reviews collected through August 17, 2021. To view the Application Performance Monitoring (APM) Grid® with the most recent data, please visit the [Application Performance Monitoring \(APM\)](#) page.

Satisfaction

The Satisfaction rating is affected by the following (in order of importance):

- ▶ Customer satisfaction with end user-focused product attributes based on user reviews
- ▶ Popularity and statistical significance based on the number of reviews received by G2
- ▶ Quality of reviews received (reviews that are more thoroughly completed will be weighted more heavily)
- ▶ Age of reviews (more-recent reviews provide relevant and up-to-date information that is reflective of the current state of a product)
- ▶ Customers' satisfaction with administration-specific product attributes based on user reviews
- ▶ Overall customer satisfaction and Net Promoter Score® (NPS) based on ratings by G2 users

Note: The customer satisfaction score is normalized for each Grid®, meaning the scores are relative.

(Grid® Methodology continues on next page)

**Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

Grid® Methodology (continued)

Market Presence

The Market Presence score is affected by the following (in order of importance):

- ▶ Market presence is a combination of 15 metrics from G2's reviews, publicly available information, and third-party sources
- ▶ Both the software sellers and the individual products are measured on various criteria. The criteria are listed in order of importance. Products metric receive greater weight than seller metrics

Criteria	Measured For		Metrics
	Product	Seller	
Number of Employees	✓	✓	Employee Count (based on social networks and public sources)
Reviews	✓		Review Count (weighted by recency)
Web Presence	✓	✓	
Social Presence	✓	✓	
Growth	✓	✓	Employee Growth, Web Presence Growth
Seller Age		✓	
Employee Satisfaction and Engagement		✓	

- ▶ Each input is normalized by category and segment. This means that scores are relative to other products in the category/segment and may change from segment to segment
- ▶ The scores are then scaled from 0-100

Grid® Categorization Methodology

Making G2 research relevant and easy for people to use as they evaluate and select business software products is one of our most important goals. In support of that goal, organizing products and software companies in a well-defined structure that makes capturing, evaluating, and displaying reviews and other research in an orderly manner is a critical part of the research process.

To manage the process of categorizing the software products and the related reviews in the G2 community, G2 follows a publicly available [categorization methodology](#). All products appearing on the Grid® have passed through G2's categorization methodology and meet G2's category standards.

Many terms that appear regularly across G2 and are used to aid in product categorization warrant a definition to facilitate buyer understanding. These terms may be included within reviews from the G2 community or in executive summaries for products included on the Grid®. A [list of standard definitions](#) is available to G2 users to eliminate confusion and ease the buying process.

(Grid® Methodology continues on next page)



Grid® Methodology (continued)

Rating Changes and Dynamics

The ratings in this report are based on a snapshot of the user reviews and social data collected by G2 up through August 17, 2021. The ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. G2 updates the ratings on its website in real time as additional data is received, and this report will be updated as significant data is received. By improving their products and support and/or by having more satisfied customer voices heard, Contenders may become Leaders and Niche sellers may become High Performers.

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

Our G2 staff does not add any subjective input to the ratings, which are determined algorithmically based on data aggregated from publicly available online sources and social networks. Sellers cannot influence their ratings by spending time or money with us. Only the opinion of real users and data from public sources factor into the ratings.

Grid® Inclusion Criteria

All products in a G2 category that have at least 10 reviews from real users of the product are included on the Grid®. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process.

If a product is not yet listed on G2 and it fits the market definition above, then users are encouraged to [suggest its addition](#) to our [Application Performance Monitoring \(APM\) category](#).

Product Profiles

Product profiles and detailed charts are included for products with 10 or more reviews.



dynatrace

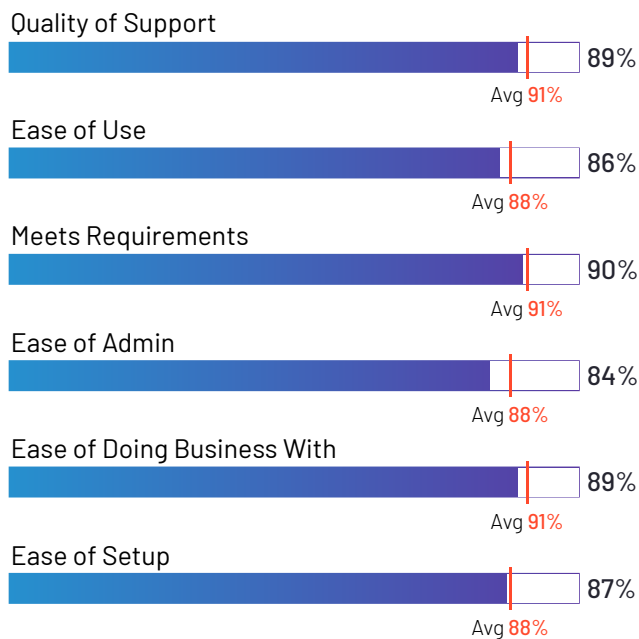
Dynatrace

4.5 ★★★★★ (1,024)

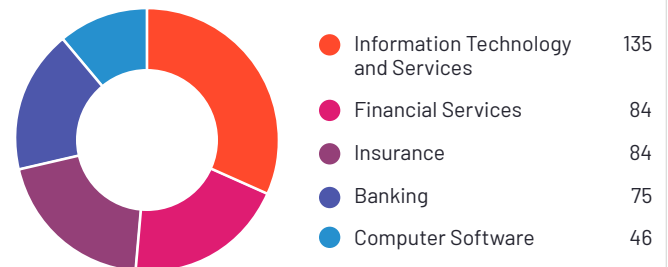


Dynatrace has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. Dynatrace has the largest Market Presence and received the highest Satisfaction score among products in Application Performance Monitoring (APM). 98% of users rated it 4 or 5 stars, 95% of users believe it is headed in the right direction, and users said they would be likely to recommend Dynatrace at a rate of 90%. Dynatrace is also in the Network Monitoring, Incident Response, Log Analysis, Container Monitoring, IT Alerting, Session Replay, ServiceNow Store Apps, Runtime Application Self-Protection (RASP), Cloud Infrastructure Monitoring, Website Monitoring, Digital Experience Monitoring (DEM), Database Monitoring, AIOps Platforms, Log Monitoring, Enterprise Monitoring, SAP Store, and Digital Employee Experience (DEX) Management categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Dynatrace



HQ Location
Waltham, MA



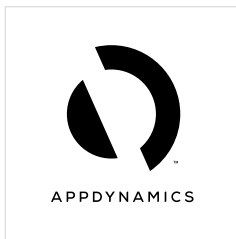
Year Founded
2005



Employees (Listed On LinkedIn™)
3066



Company Website
www.dynatrace.com



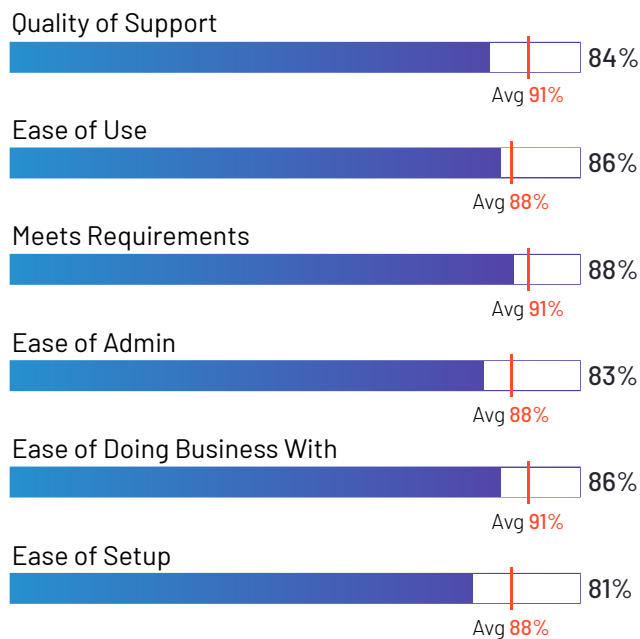
AppDynamics

4.3 ★★★★★ (327)

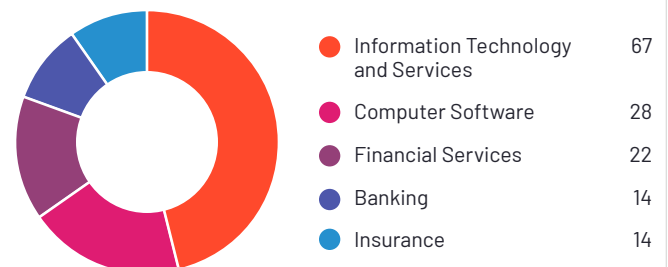


AppDynamics has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 84% of users believe it is headed in the right direction, and users said they would be likely to recommend AppDynamics at a rate of 86%. AppDynamics is also in the SAP Store, Enterprise Monitoring, Container Monitoring, ServiceNow Store Apps, Cloud Infrastructure Monitoring , Digital Experience Monitoring (DEM), and AIQps Platforms categories.

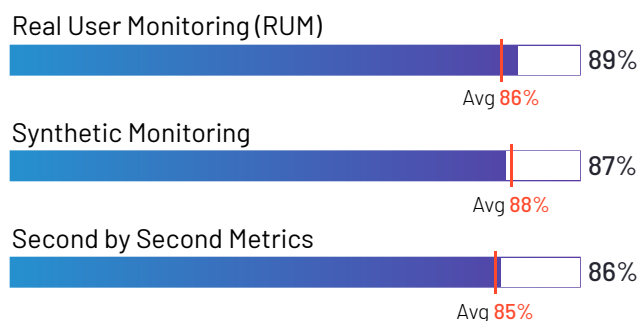
Satisfaction Ratings



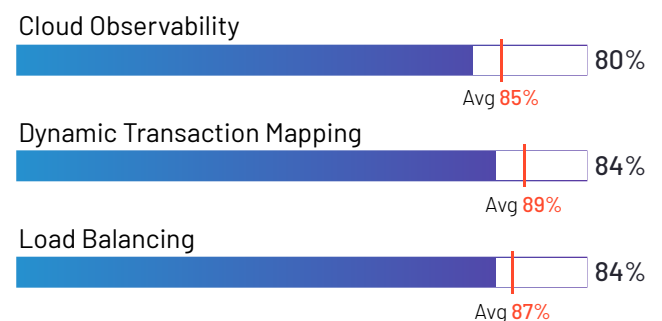
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
AppDynamics



HQ Location
San Francisco, CA



Year Founded
2008



Employees (Listed On LinkedIn™)
1966



Company Website
www.appdynamics.com



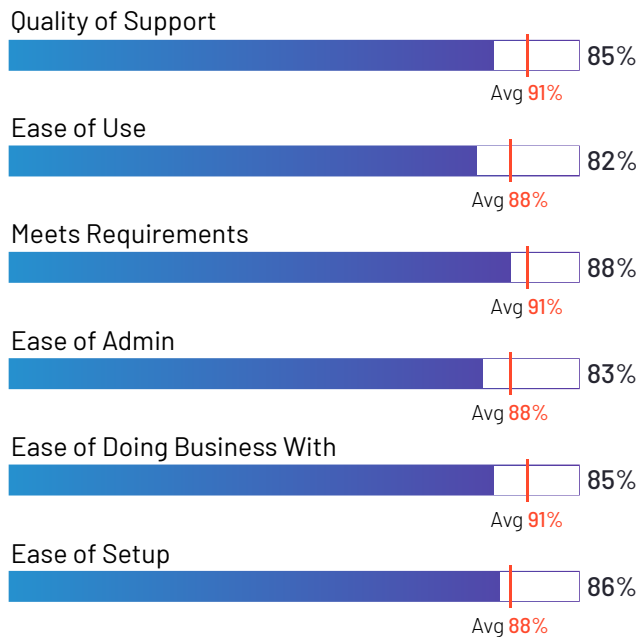
Datadog

4.2 ★★★★★ (221)



Datadog has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Datadog at a rate of 85%. Datadog is also in the Server Monitoring, Network Monitoring, API Marketplace, Security Information and Event Management (SIEM), Incident Response, Log Analysis, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring, Website Monitoring, IoT Analytics, IoT Device Management, Database Monitoring, Network Traffic Analysis (NTA), AIOps Platforms, Log Monitoring, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Datadog



HQ Location
New York, NY



Year Founded
2010



Employees (Listed On LinkedIn™)
2771



Company Website
www.datadoghq.com



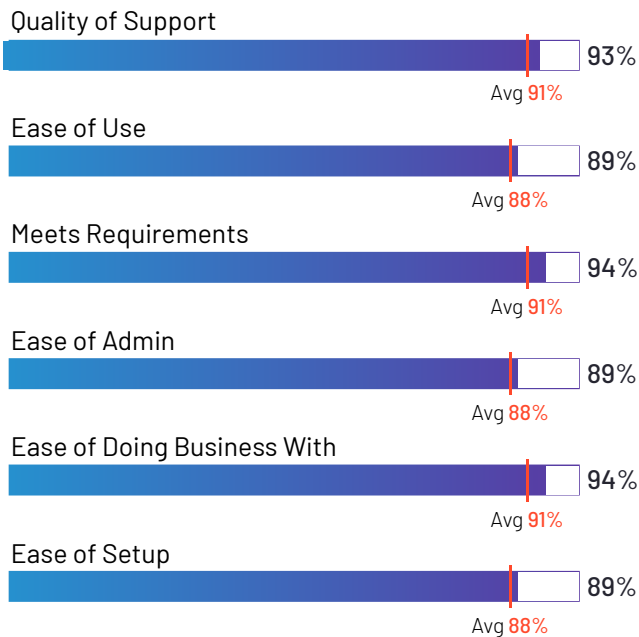
LogicMonitor

4.5 ★★★★★ (370)

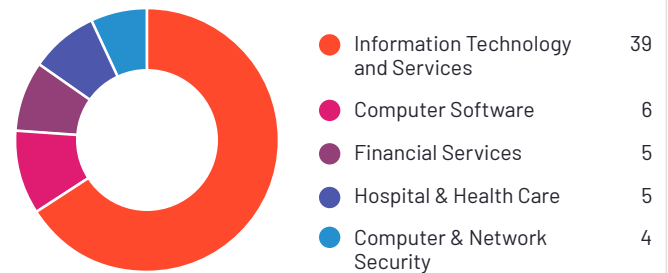


LogicMonitor has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend LogicMonitor at a rate of 92%. LogicMonitor is also in the Log Monitoring, Network Monitoring, Log Analysis, Container Monitoring, ServiceNow Store Apps, Cloud Infrastructure Monitoring, Website Monitoring, AIOps Platforms, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
LogicMonitor



HQ Location
Santa Barbara, CA



Year Founded
2007



Employees (Listed On LinkedIn™)
849



Company Website
www.logicmonitor.com



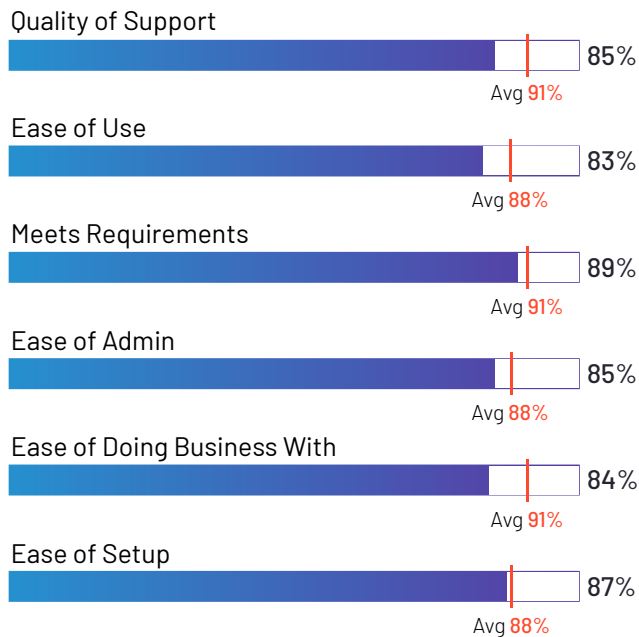
New Relic One

4.2 ★★★★★ (291)

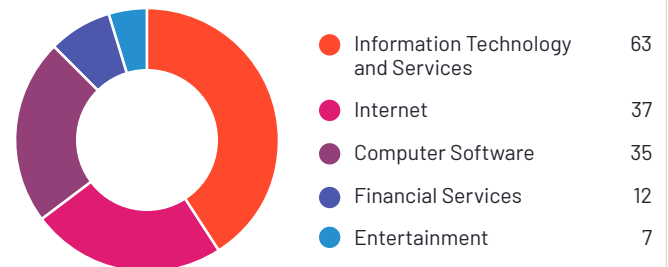


New Relic One has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 91% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend New Relic One at a rate of 85%. New Relic One is also in the Container Monitoring, Incident Management, IT Alerting, AIOps Platforms, Log Analysis, Cloud Infrastructure Monitoring, Digital Experience Monitoring (DEM), Log Monitoring, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
New Relic



HQ Location
San Francisco, CA



Year Founded
2008



Total Revenue
\$600 (USD MM)



Employees (Listed On LinkedIn™)
2063



Company Website
newrelic.com



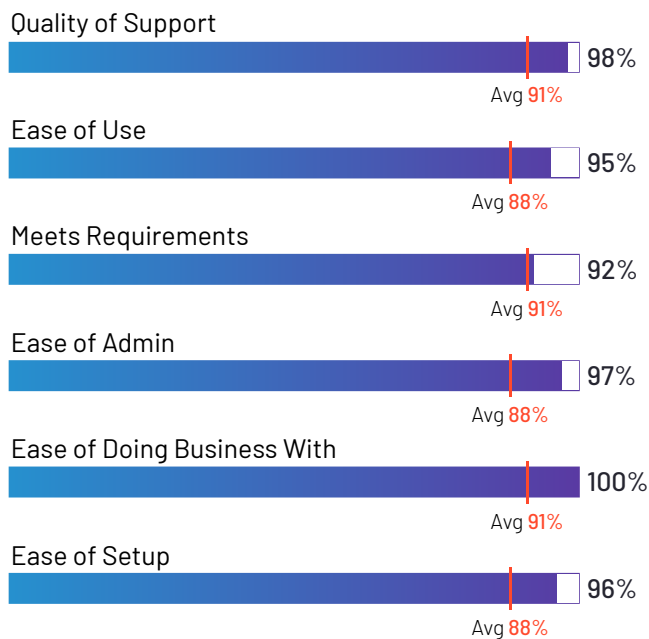
Epsagon

4.7 ★★★★★ (65)



Epsagon has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Epsagon at a rate of 94%. Epsagon is also in the Bug Tracking and Cloud Infrastructure Monitoring categories.

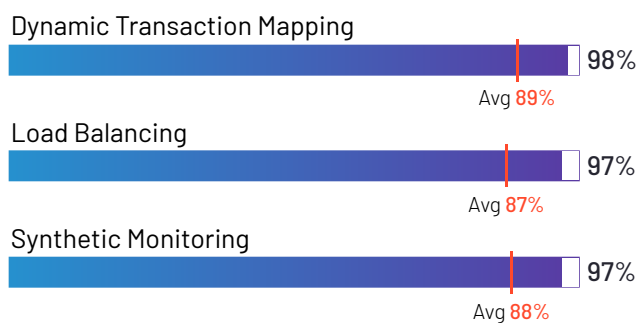
Satisfaction Ratings



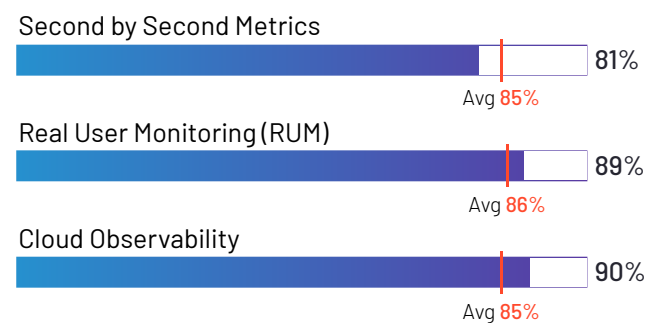
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Epsagon



HQ Location
New York, NY



Year Founded
2018



Employees (Listed On LinkedIn™)
68



Company Website
[epsagon.com](https://www.epsagon.com)

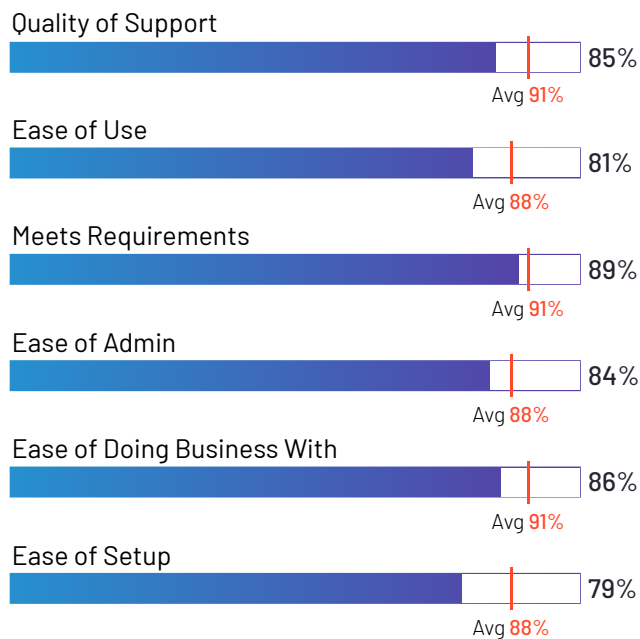


4.3 ★★★★★ (249)

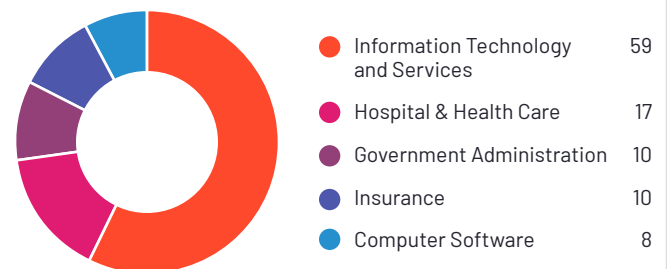


SolarWinds Server & Application Monitor has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 92% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Server & Application Monitor at a rate of 85%. SolarWinds Server & Application Monitor is also in the Server Monitoring category.

Satisfaction Ratings



Top Industries Represented



Ownership
SolarWinds
Worldwide



HQ Location
Austin, TX



Year Founded
1999



Employees (Listed On LinkedIn™)
2275



Company Website
www.solarwinds.com



sumo logic

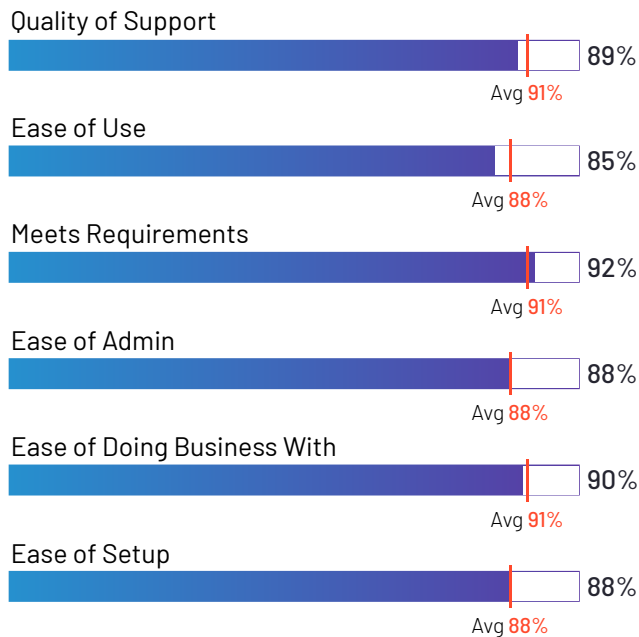
Sumo Logic

4.3 ★★★★★ (244)



Sumo Logic has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Sumo Logic at a rate of 87%. Sumo Logic is also in the Security Information and Event Management (SIEM), Incident Response, Log Analysis, Container Monitoring, Cloud Infrastructure Monitoring, Log Monitoring, and Cloud Security Monitoring and Analytics categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Sumo Logic



HQ Location
Redwood City, CA



Year Founded
2010



Employees (Listed On LinkedIn™)
919



Company Website
www.sumologic.com



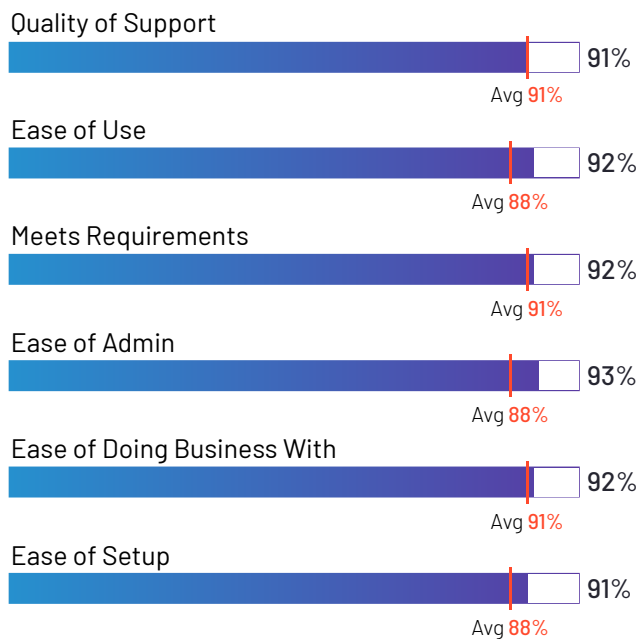
LogRocket

4.7 ★★★★★ (274)



LogRocket has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend LogRocket at a rate of 94%. LogRocket is also in the Product Analytics, Bug Tracking, and Session Replay categories.

Satisfaction Ratings



Top Industries Represented



Ownership
LogRocket, Inc.



HQ Location
Boston, MA



Year Founded
2016



Employees (Listed On LinkedIn™)
184



Company Website
logrocket.com



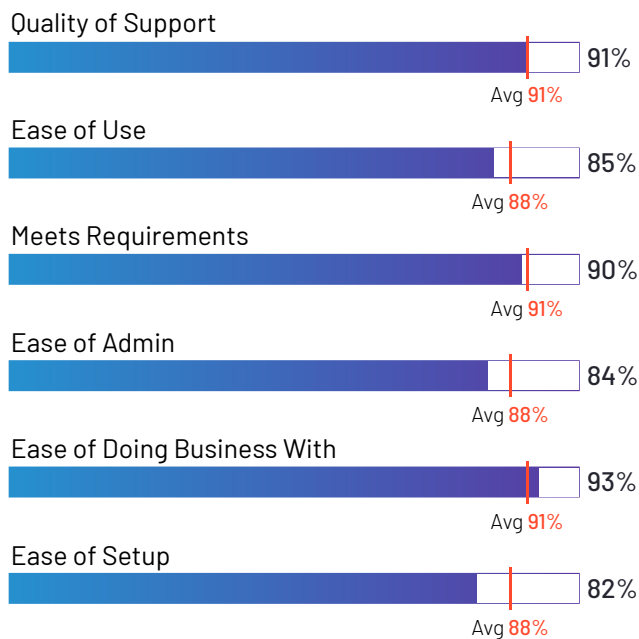
Progress WhatsUp Gold

4.4 ★★★★★ (132)

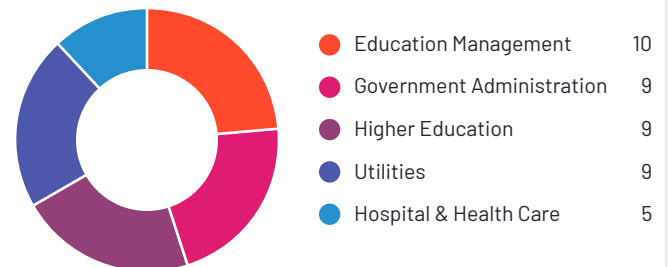


Progress WhatsUp Gold has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 95% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend Progress WhatsUp Gold at a rate of 88%. Progress WhatsUp Gold is also in the Log Monitoring, Server Monitoring, Network Monitoring, Network Management, Network Automation, Network Traffic Analysis (NTA), and Dark Web Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Progress



HQ Location
Bedford, MA



Year Founded
1981



Total Revenue
\$442 (USD MM)



Employees (Listed On LinkedIn™)
3102



Company Website
www.progress.com



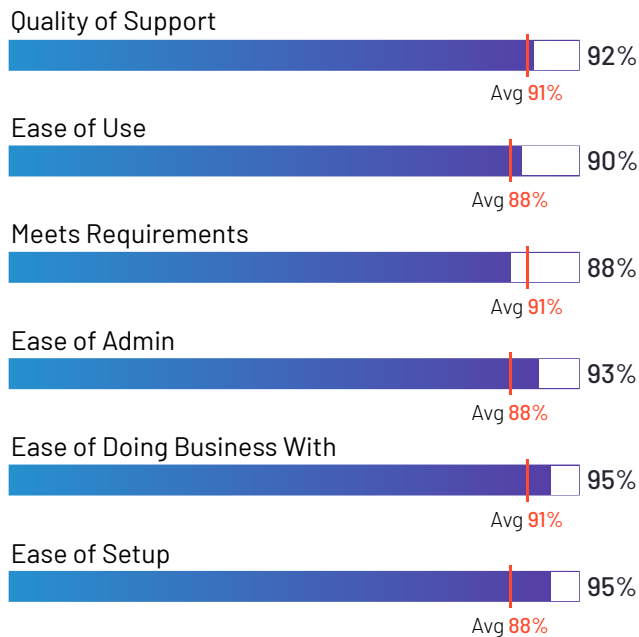
Instana

4.6 ★★★★★ (92)

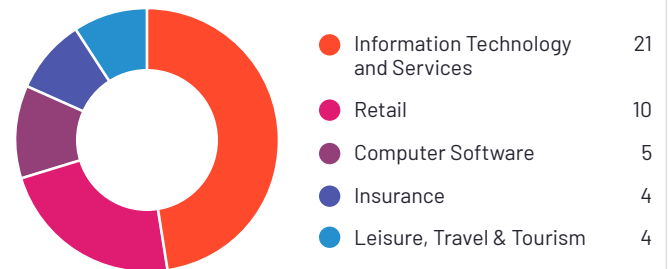


Instana has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 99% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Instana at a rate of 91%. Instana is also in the Container Monitoring, Log Analysis, Cloud Infrastructure Monitoring, and AIOps Platforms categories.

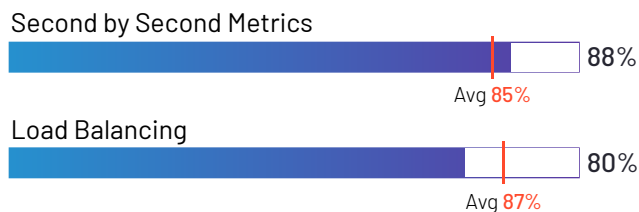
Satisfaction Ratings



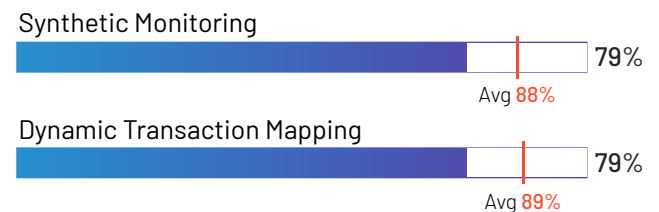
Top Industries Represented



Highest-Rated Features



Lowest-Rated Features



Ownership
Instana



HQ Location
Chicago, IL



Year Founded
2015



Employees (Listed On LinkedIn™)
214



Company Website
www.instana.com



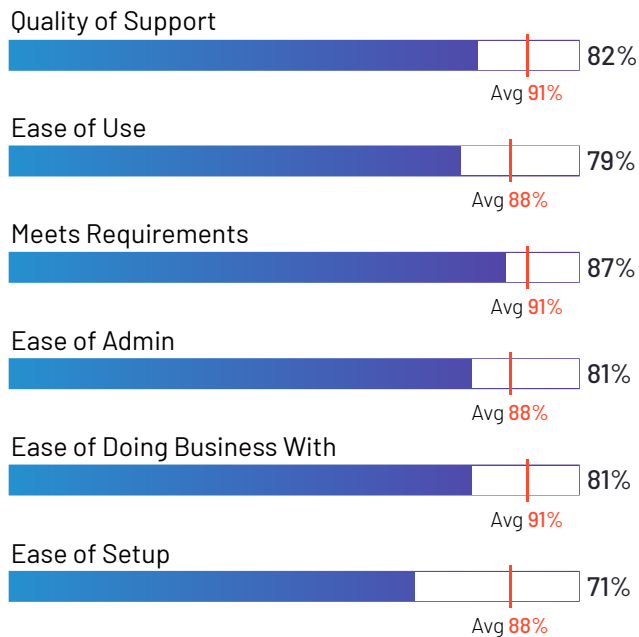
Microsoft System Center

4.1 ★★★★★ (548)

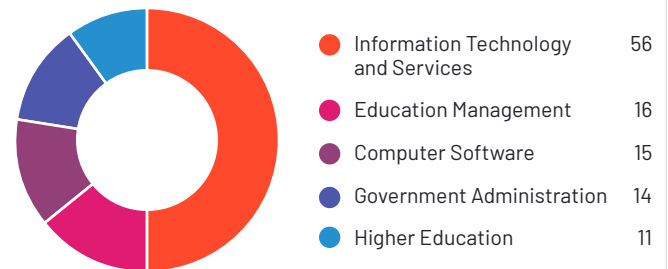


Microsoft System Center has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 89% of users rated it 4 or 5 stars, 78% of users believe it is headed in the right direction, and users said they would be likely to recommend Microsoft System Center at a rate of 82%. Microsoft System Center is also in the Cloud Infrastructure Monitoring , Patch Management, Endpoint Management, Enterprise IT Management Suites, Network Security Policy Management (NSPM), Network Monitoring, Data Center Infrastructure Management (DCIM), IT Process Automation, IT Service Management (ITSM) Tools, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Microsoft



HQ Location
Redmond, WA



Year Founded
1975



Total Revenue
\$143,015 (USD MM)



Employees (Listed On LinkedIn™)
208017



Company Website
news.microsoft.com

veeam

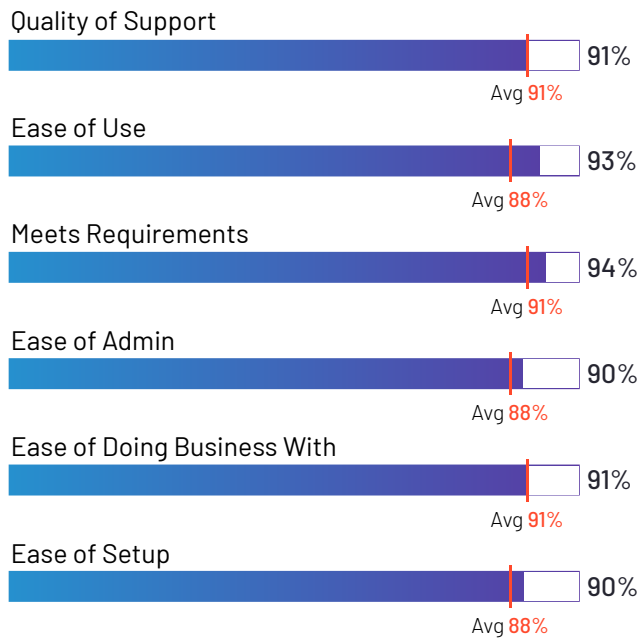
Veeam ONE

4.6 ★★★★★ (142)

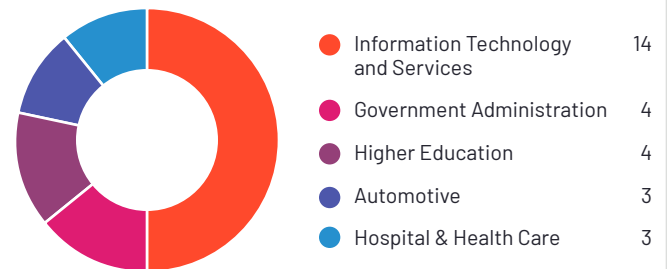


Veeam ONE has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 98% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Veeam ONE at a rate of 92%. Veeam ONE is also in the Object Storage, Cloud Infrastructure Monitoring, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Veeam



HQ Location
Columbus, OH



Employees (Listed On LinkedIn™)
1



Company Website
www.veeam.com



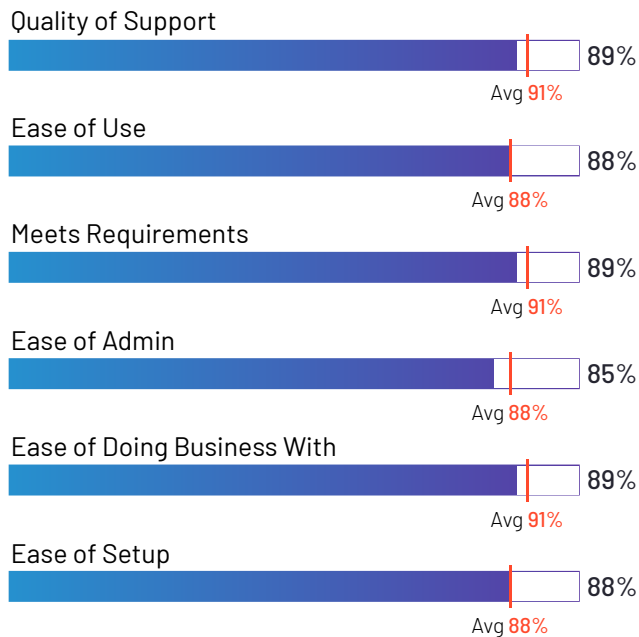
Instabug

4.3 ★★★★★ (190)

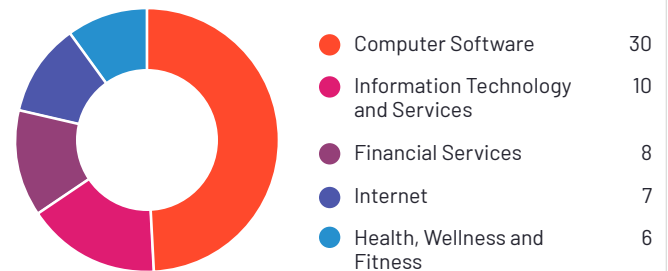


Instabug has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 94% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Instabug at a rate of 86%. Instabug is also in the Enterprise Feedback Management, Bug Tracking, Mobile Crash Reporting, and Mobile App Debugging categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Instabug



HQ Location
California, USA



Year Founded
2014



Employees (Listed On LinkedIn™)
153



Company Website
instabug.com



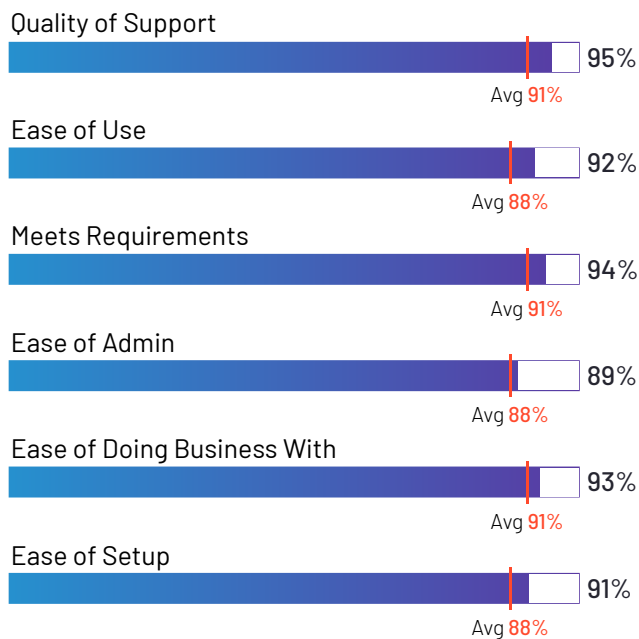
Logz.io

4.5 ★★★★★ (119)

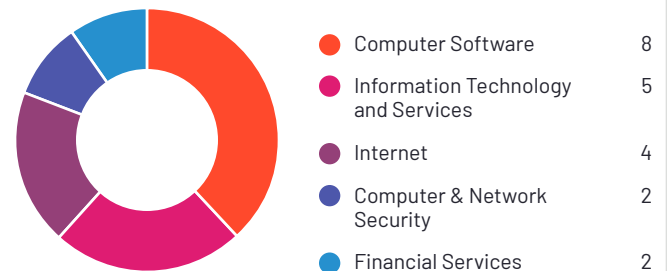


Logz.io has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 100% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Logz.io at a rate of 94%. Logz.io is also in the Cloud Infrastructure Monitoring , Security Information and Event Management (SIEM), and Log Analysis categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Logz.io



HQ Location
Boston, MA



Year Founded
2014



Employees (Listed On LinkedIn™)
226



Company Website
logz.io



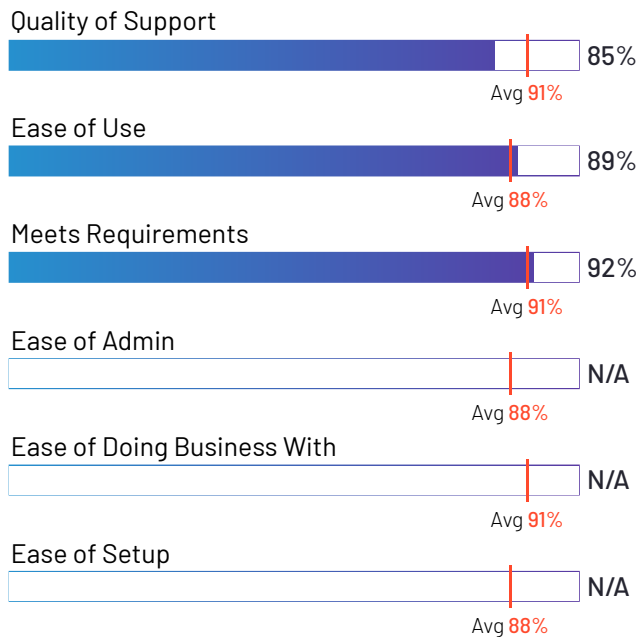
Pulse Secure Virtual Traffic Manager

4.3 ★★★★★ (69)

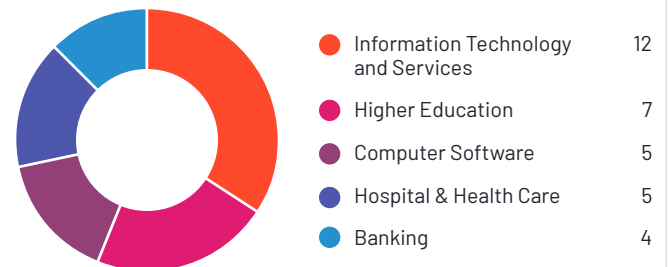


Pulse Secure Virtual Traffic Manager has been named a Leader based on receiving a high customer Satisfaction score and having a large Market Presence. 89% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Pulse Secure Virtual Traffic Manager at a rate of 86%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Pulse Secure LLC



HQ Location
San Jose, CA



Year Founded
2014



Employees (Listed On LinkedIn™)
369



Company Website
pulsesecure.net



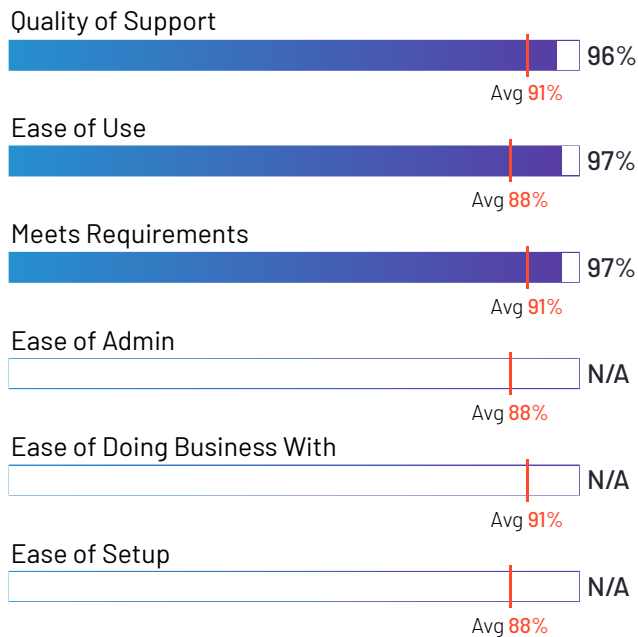
Centreon

4.8 ★★★★★ (53)

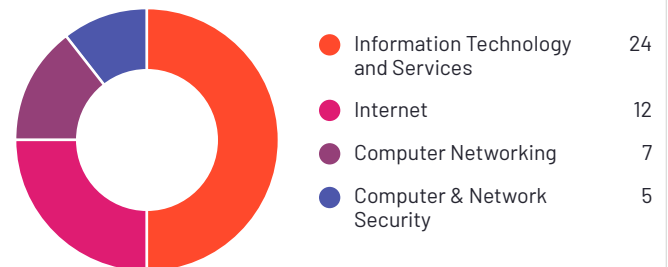


Centreon has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Centreon at a rate of 97%. Centreon is also in the Digital Employee Experience (DEX) Management, Network Monitoring, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring, Remote Monitoring & Management (RMM), Digital Experience Monitoring (DEM), Database Monitoring, Hardware Monitoring, Log Monitoring, Server Monitoring, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Centreon



HQ Location
Paris, France



Year Founded
2005



Employees (Listed On LinkedIn™)
103



Company Website
www.centreon.com

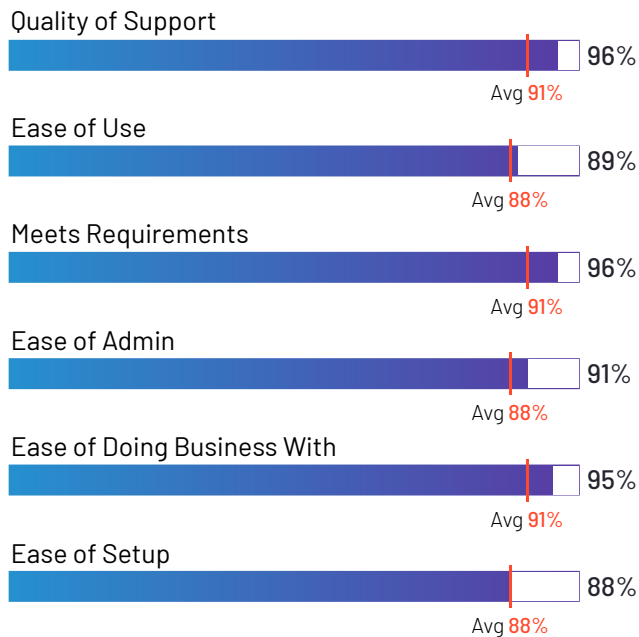


4.7 ★★★★★ (107)

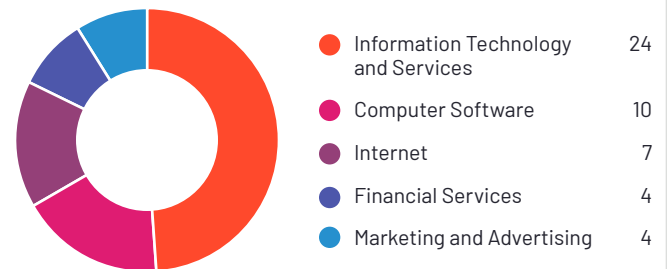


FusionReactor APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 99% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend FusionReactor APM at a rate of 95%. FusionReactor APM is also in the Container Monitoring, Digital Experience Monitoring (DEM), Database Monitoring, Server Monitoring, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Integral



HQ Location
BOEBLINGEN,
Germany



Year Founded
1998



Employees (Listed On LinkedIn™)
26



Company Website
www.integral.com



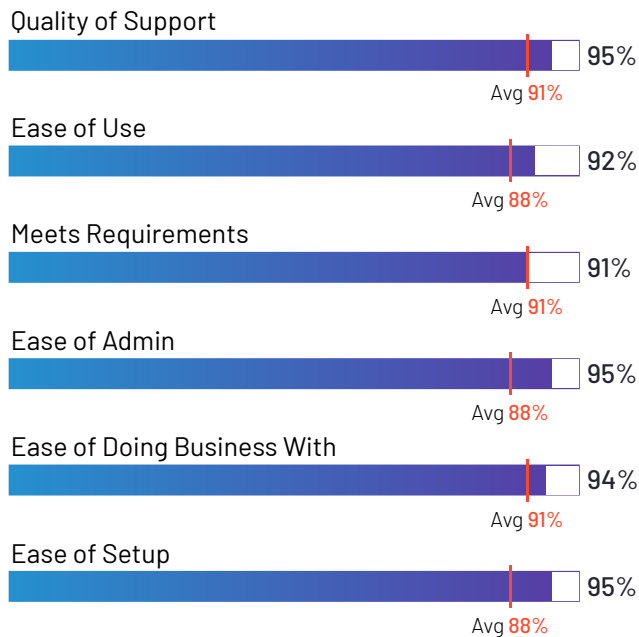
Scout APM

4.6 ★★★★★ (58)

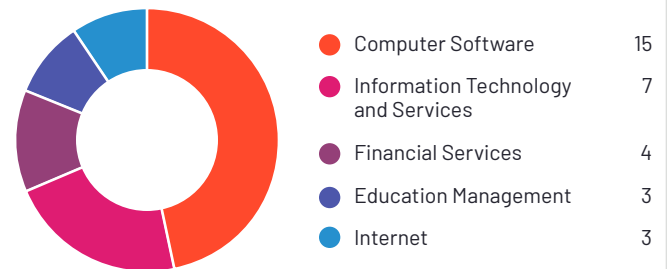


Scout APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 84% of users believe it is headed in the right direction, and users said they would be likely to recommend Scout APM at a rate of 93%. Scout APM is also in the Bug Tracking category.

Satisfaction Ratings



Top Industries Represented



Ownership
Scout APM



HQ Location
Fort Collins, CO



Year Founded
2008



Employees (Listed On LinkedIn™)
32



Company Website
scoutapm.com



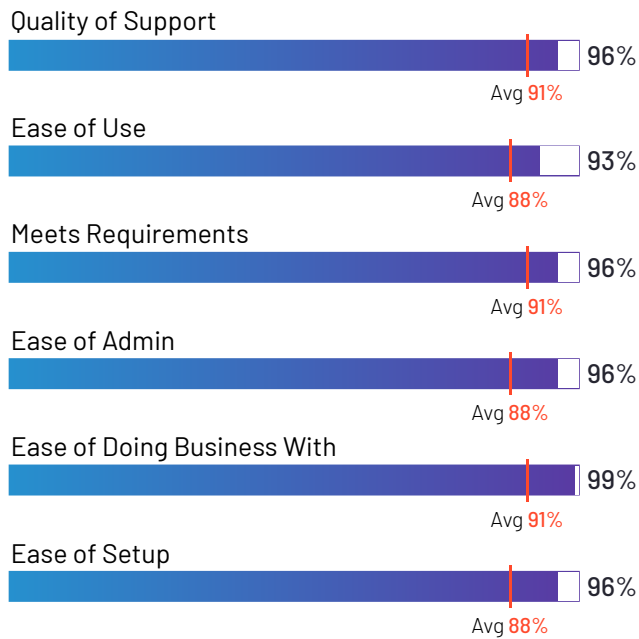
Atatus

4.8 ★★★★★ (37)

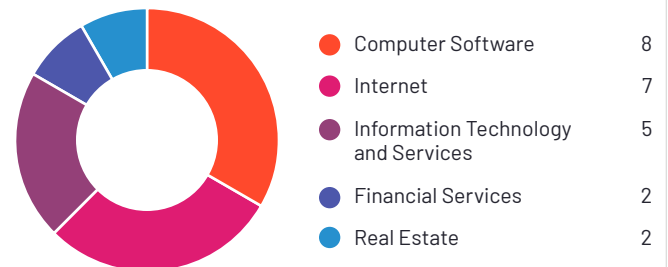


Atatus has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 96% of users believe it is headed in the right direction, and users said they would be likely to recommend Atatus at a rate of 97%. Atatus is also in the Bug Tracking category.

Satisfaction Ratings



Top Industries Represented



Ownership
Atatus



Year Founded
2014



Employees (Listed On LinkedIn™)
11



Company Website
www.atatus.com



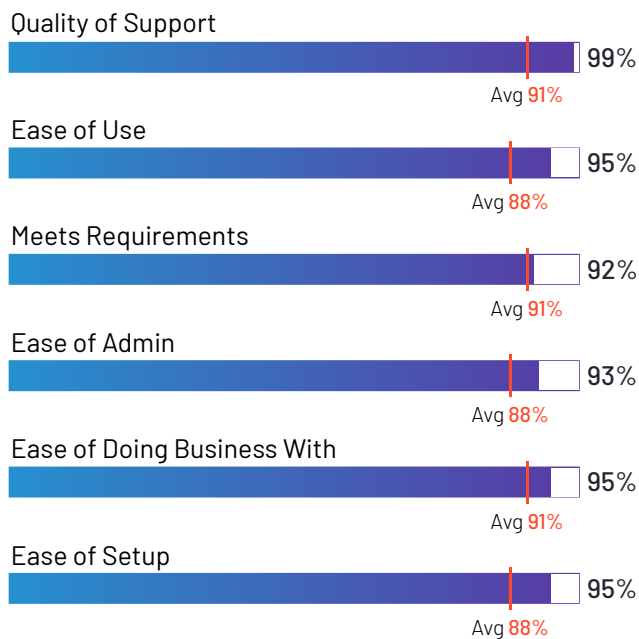
Lumigo

4.7 ★★★★★ (35)

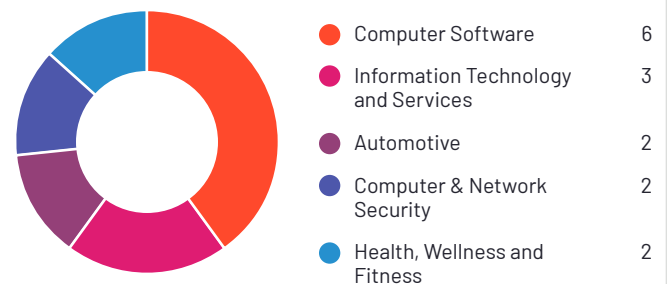


Lumigo has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend Lumigo at a rate of 94%. Lumigo is also in the IT Alerting, Cloud Infrastructure Monitoring , and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Lumigo



HQ Location
San Francisco,
California



Year Founded
2018



Employees (Listed On LinkedIn™)
41



Company Website
lumigo.io



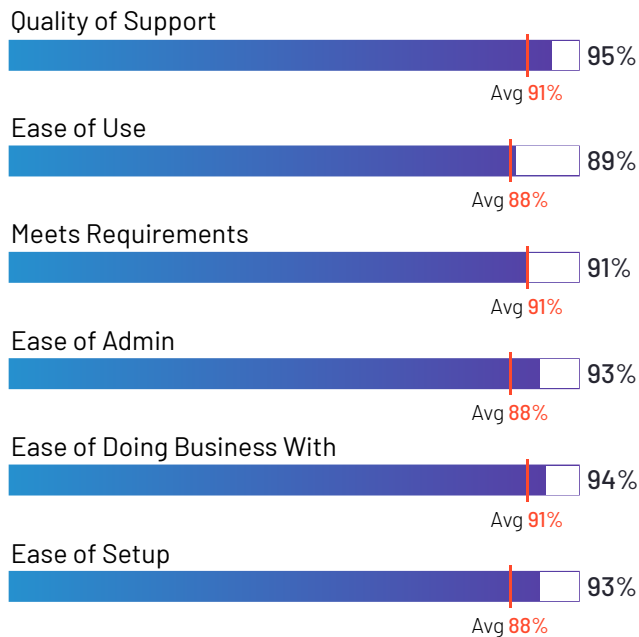
Germain APM

4.7 ★★★★★ (54)



Germain APM has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 97% of users rated it 4 or 5 stars, 91% of users believe it is headed in the right direction, and users said they would be likely to recommend Germain APM at a rate of 94%. Germain APM is also in the Session Replay and Digital Experience Monitoring (DEM) categories.

Satisfaction Ratings



Top Industries Represented



Ownership
germain APM



HQ Location
San Francisco, CA



Year Founded
2006



Employees (Listed On LinkedIn™)
41



Company Website
germainapm.com



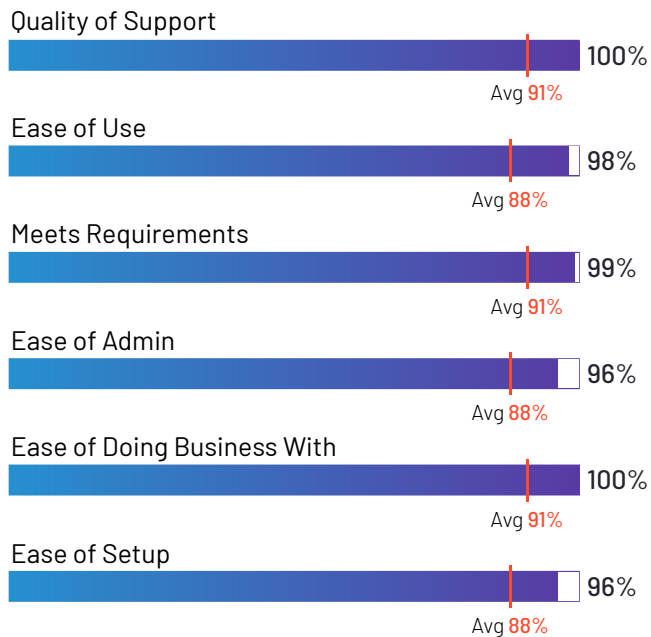
SERVERLESS360

4.9 ★★★★★ (18)

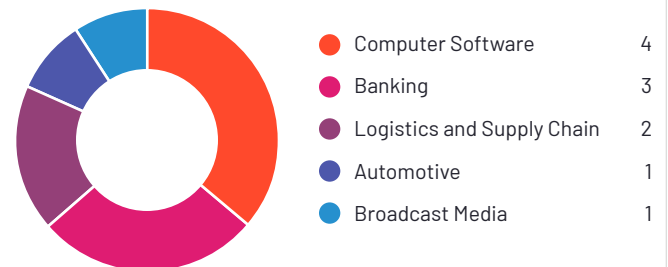


Serverless360 has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Serverless360 at a rate of 99%. Serverless360 is also in the Cloud Infrastructure Monitoring category.

Satisfaction Ratings



Top Industries Represented



Ownership
Kovai Limited



HQ Location
London,
United Kingdom



Year Founded
2009



Employees (Listed On LinkedIn™)
189



Company Website
document360.io



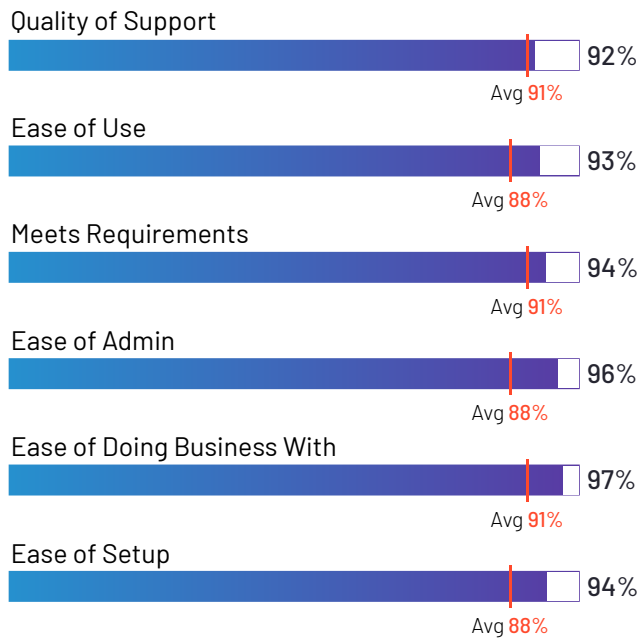
Rollbar

4.5 ★★★★★ (116)

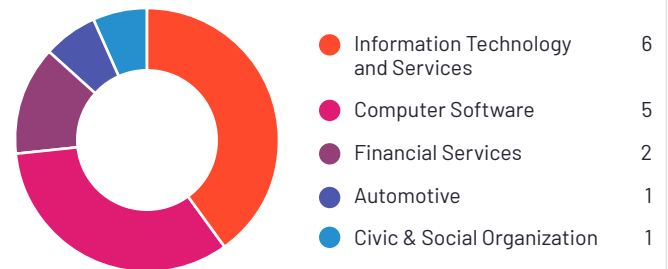


Rollbar has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend Rollbar at a rate of 95%. Rollbar is also in the Bug Tracking and Mobile Crash Reporting categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Rollbar



HQ Location
San Francisco, CA



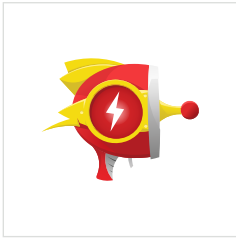
Year Founded
2012



Employees (Listed On LinkedIn™)
74



Company Website
rollbar.com



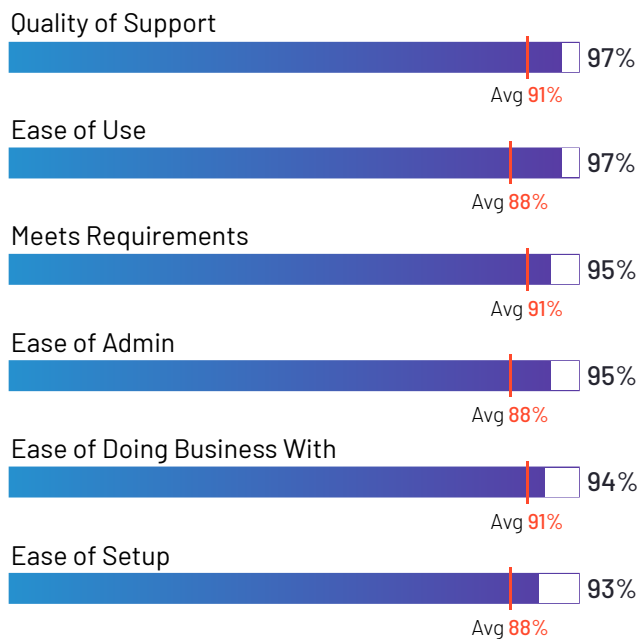
Raygun

4.5 ★★★★★ (44)

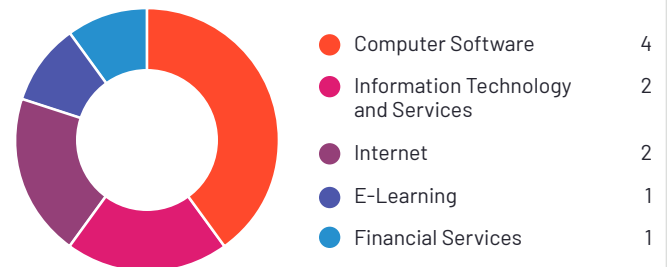


Raygun has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Raygun at a rate of 95%. Raygun is also in the Digital Experience Monitoring (DEM), Bug Tracking, and Mobile Crash Reporting categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Raygun



HQ Location
Wellington, New Zealand



Year Founded
2007



Employees (Listed On LinkedIn™)
35



Company Website
raygun.com

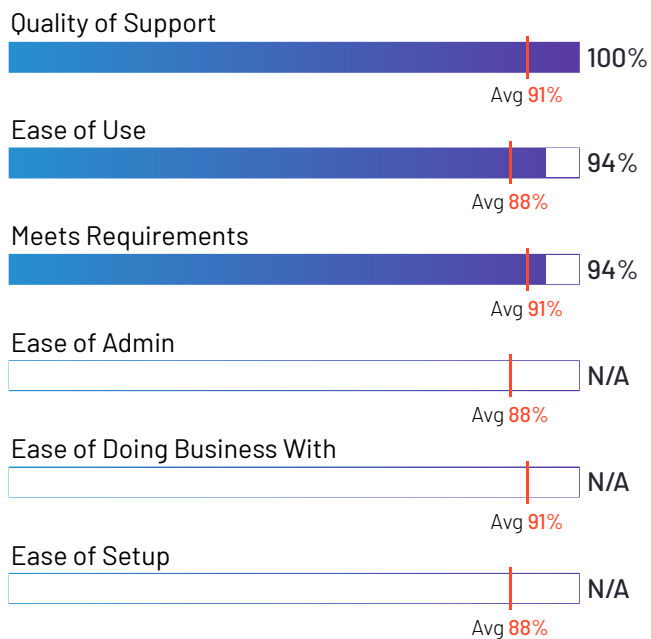

Lightstep

4.7 ★★★★★ (11)



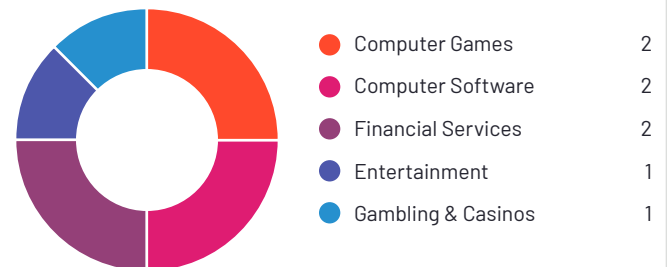
Lightstep has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 90% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend Lightstep at a rate of 93%. Lightstep is also in the Database Monitoring, Enterprise Monitoring, Log Monitoring, Cloud Infrastructure Monitoring, and Container Monitoring categories.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Ownership
LightStep



HQ Location
San Francisco,
California



Year Founded
2015



Employees (Listed On LinkedIn™)
104



Company Website
lightstep.com



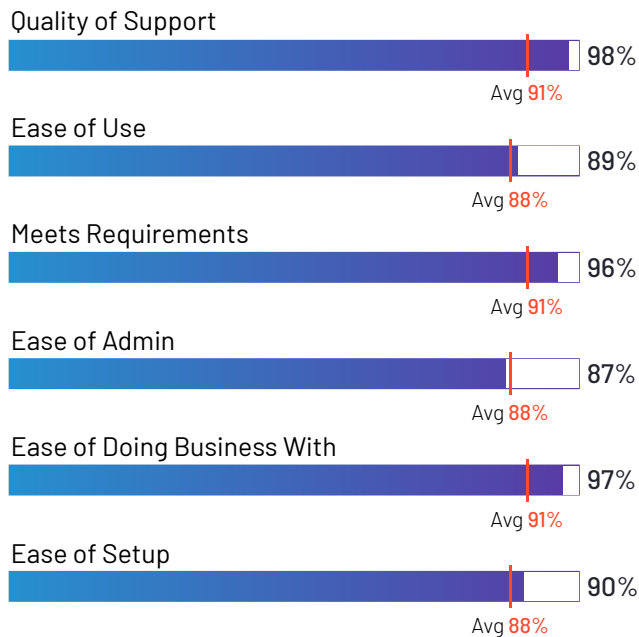
Catchpoint

4.6 ★★★★★ (29)

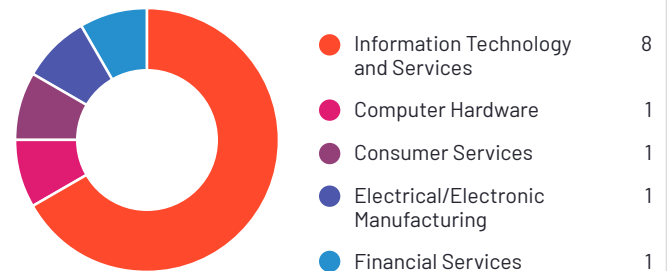


Catchpoint has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Catchpoint at a rate of 94%. Catchpoint is also in the Digital Employee Experience (DEX) Management, Network Monitoring, Cloud Infrastructure Monitoring , and Digital Experience Monitoring (DEM) categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Catchpoint



HQ Location
New York, NY



Year Founded
2008



Employees (Listed On LinkedIn™)
300



Company Website
www.catchpoint.com



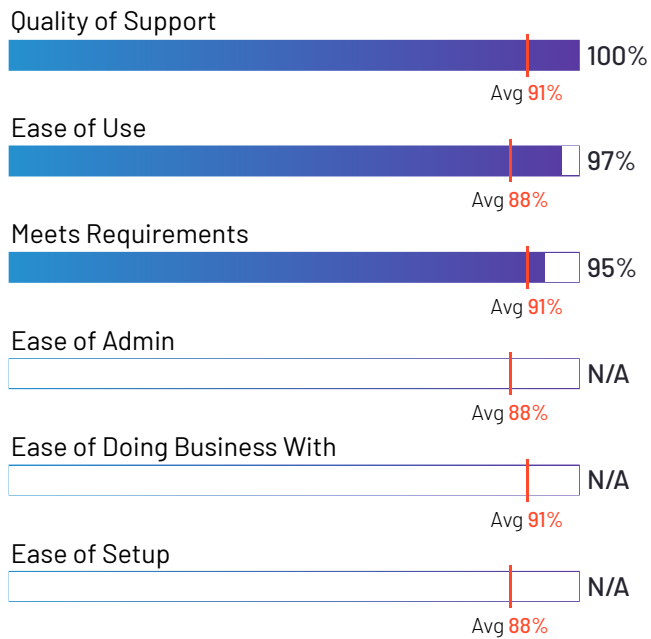
AppSignal

4.9 ★★★★★ (11)



AppSignal has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend AppSignal at a rate of 97%.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Ownership
AppSignal B.V.



Year Founded
2013



Employees (Listed On LinkedIn™)
14



Company Website
appsignal.com



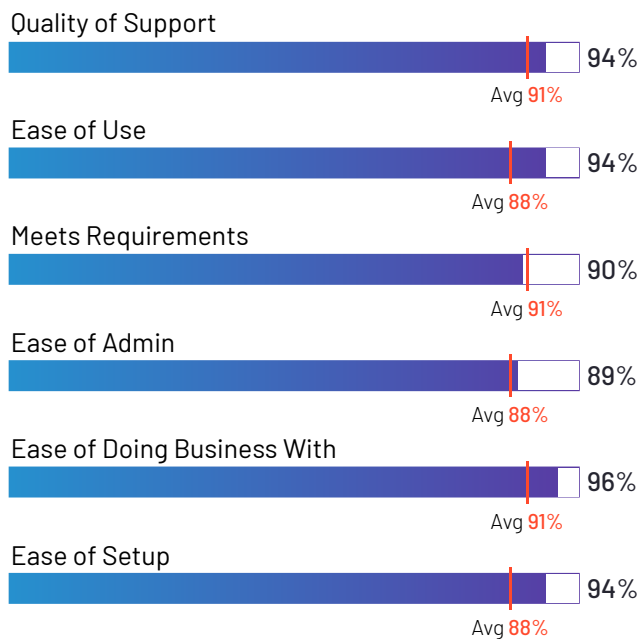
Rigor

4.7 ★★★★★ (23)



Rigor has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Rigor at a rate of 94%.

Satisfaction Ratings



Top Industries Represented



Ownership
Rigor



HQ Location
Atlanta, GA



Employees (Listed On LinkedIn™)
10



Company Website
rigor.com



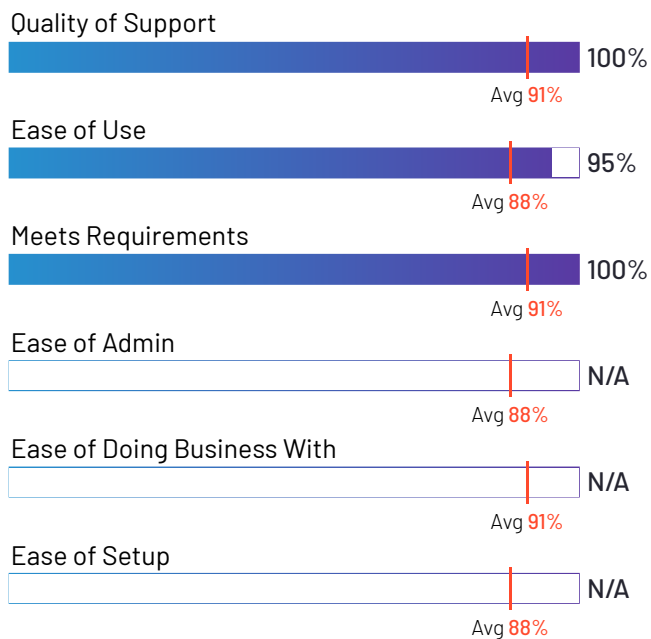
IT-Conductor

4.9 ★★★★★ (14)



IT-Conductor has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend IT-Conductor at a rate of 100%. IT-Conductor is also in the SAP Store, Cloud Infrastructure Monitoring , Network Monitoring, and Database Monitoring categories.

Satisfaction Ratings



*N/A is displayed when fewer than five responses were received for the question.

Top Industries Represented



Ownership
IT-Conductor



HQ Location
Cupertino, CA



Year Founded
2014



Employees (Listed On LinkedIn™)
10



Company Website
www.itconductor.com



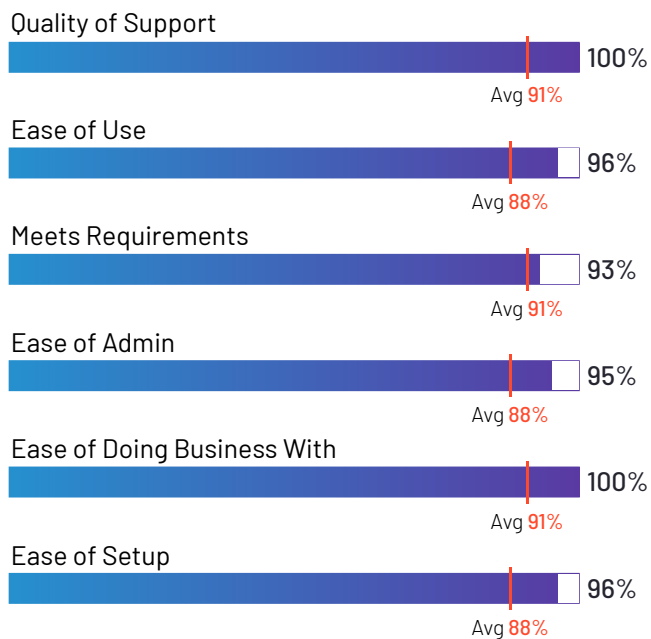
Instrumental

4.9 ★★★★★ (12)



Instrumental has been named a High Performer product based on having high customer Satisfaction scores and a low Market Presence compared to the rest of the category. 100% of users rated it 4 or 5 stars, 83% of users believe it is headed in the right direction, and users said they would be likely to recommend Instrumental at a rate of 98%. Instrumental is also in the Cloud Infrastructure Monitoring , Container Monitoring, Database Monitoring, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Expected
Behavior



HQ Location
Indianapolis, IN



Year Founded
2006



**Employees (Listed On
LinkedIn™)**
8



Company Website
www.expectedbehavior.com

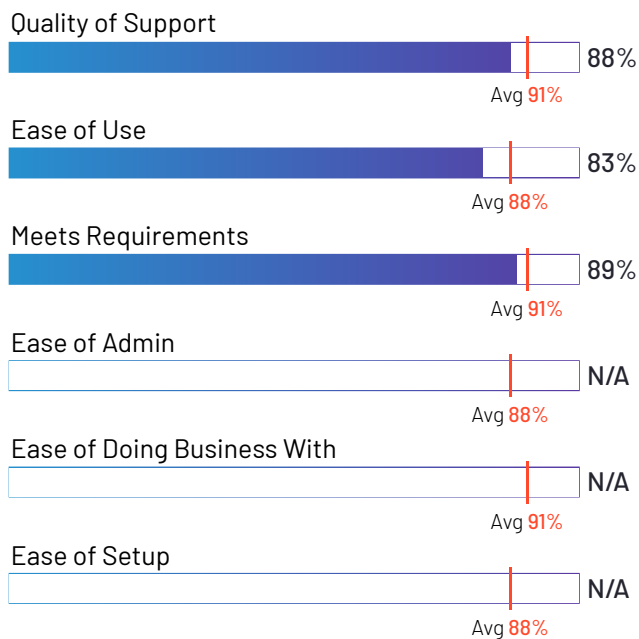


Intel VTune Amplifier

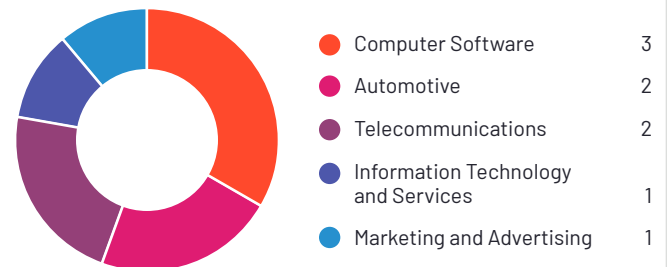
4.3 ★★★★★ (13)

Intel VTune Amplifier has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Intel VTune Amplifier at a rate of 87%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership

Intel Corporation



HQ Location

Santa Clara, CA



Year Founded

1968



Total Revenue

\$77,867 (USD MM)



Employees (Listed On LinkedIn™)

140760



Company Website

www.intel.com

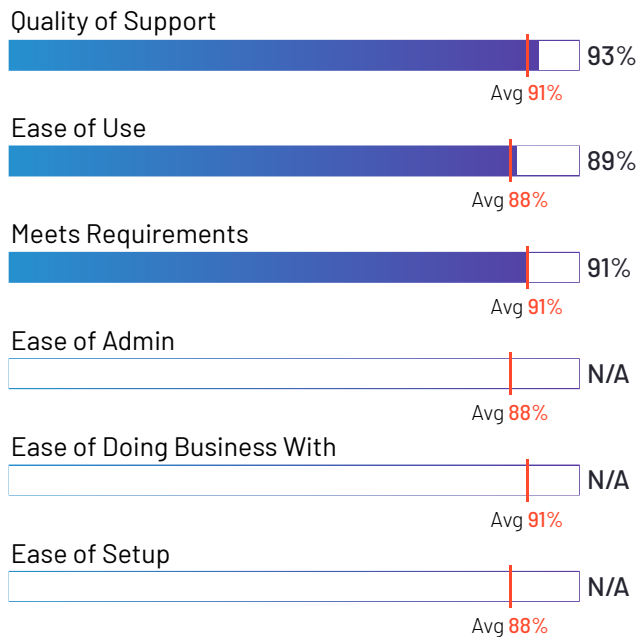


Splunk APM

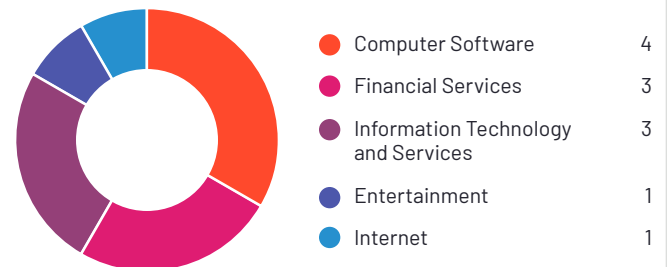
4.4 ★★★★★ (18)

Splunk APM has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Splunk APM at a rate of 89%. Splunk APM is also in the AIOps Platforms category.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Splunk



HQ Location
San Francisco, CA



Year Founded
2003



Total Revenue
\$2,229 (USD MM)



Employees (Listed On LinkedIn™)
7946



Company Website
www.splunk.com

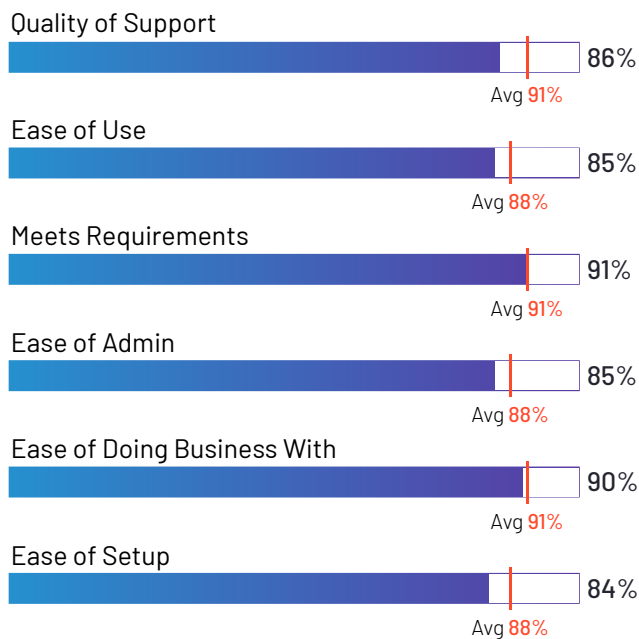


PRTG Network Monitor

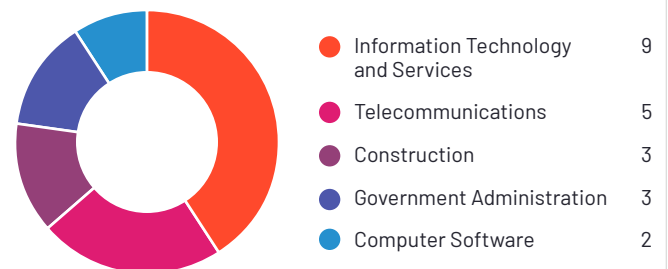
4.6 ★★★★★ (61)

PRTG Network Monitor has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 96% of users rated it 4 or 5 stars, 87% of users believe it is headed in the right direction, and users said they would be likely to recommend PRTG at a rate of 91%. PRTG is also in the Enterprise Monitoring, Network Monitoring, Cloud Infrastructure Monitoring, Database Monitoring, Hardware Monitoring, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Paessler AG



HQ Location
Nuremberg,
Germany



Year Founded
1997



Employees (Listed On LinkedIn™)
250



Company Website
www.paessler.com

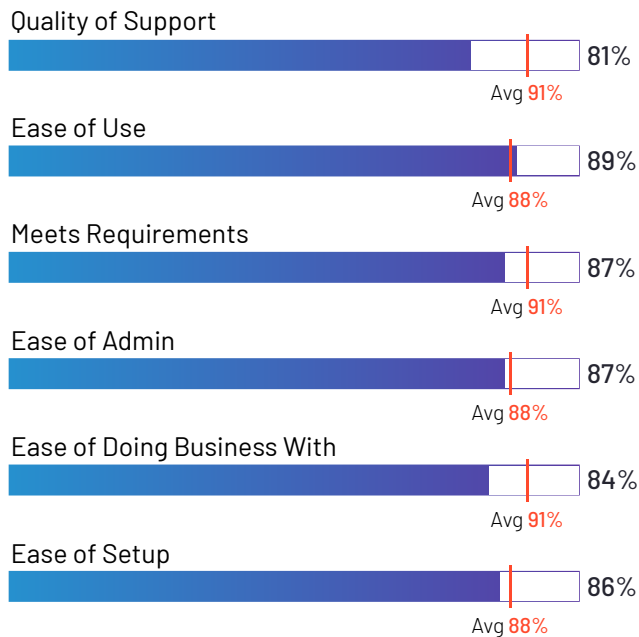


Micro Focus SiteScope

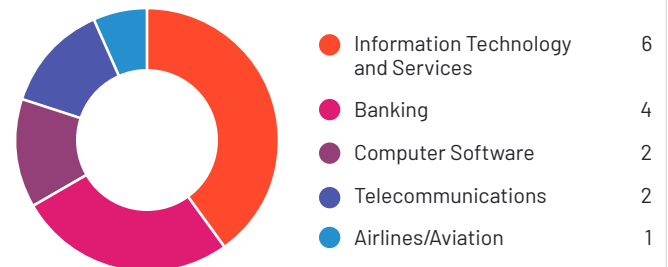
4.0 ★★★★★ (25)

Micro Focus SiteScope has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 83% of users rated it 4 or 5 stars, 71% of users believe it is headed in the right direction, and users said they would be likely to recommend Micro Focus SiteScope at a rate of 81%.

Satisfaction Ratings



Top Industries Represented



Ownership
Micro Focus



HQ Location
Newbury, Berkshire



Year Founded
1976



Total Revenue
\$3,001 (USD MM)



Employees (Listed On LinkedIn™)
9595



Company Website
www.microfocus.com

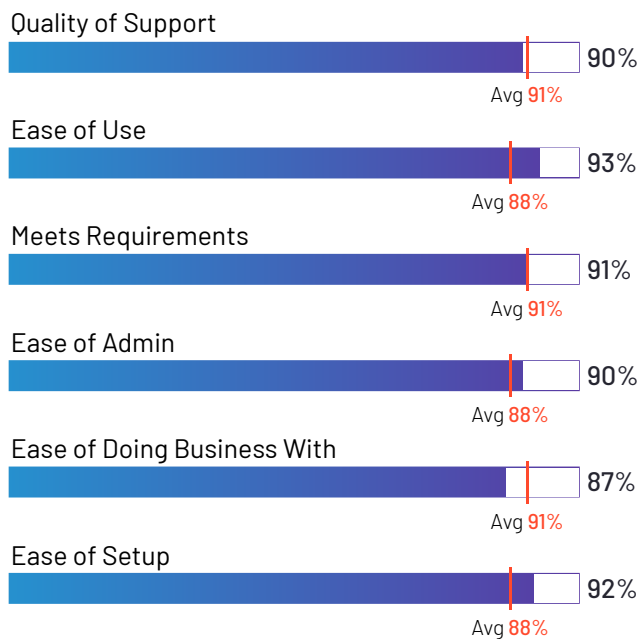


SolarWinds Web Performance Monitor

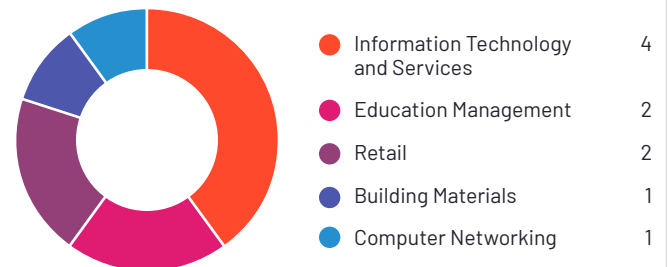
4.4 ★★★★★ (20)

SolarWinds Web Performance Monitor has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 94% of users rated it 4 or 5 stars, 75% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Web Performance Monitor at a rate of 88%.

Satisfaction Ratings



Top Industries Represented



Ownership
SolarWinds
Worldwide



HQ Location
Austin, TX



Year Founded
1999



Employees (Listed On LinkedIn™)
2275



Company Website
www.solarwinds.com

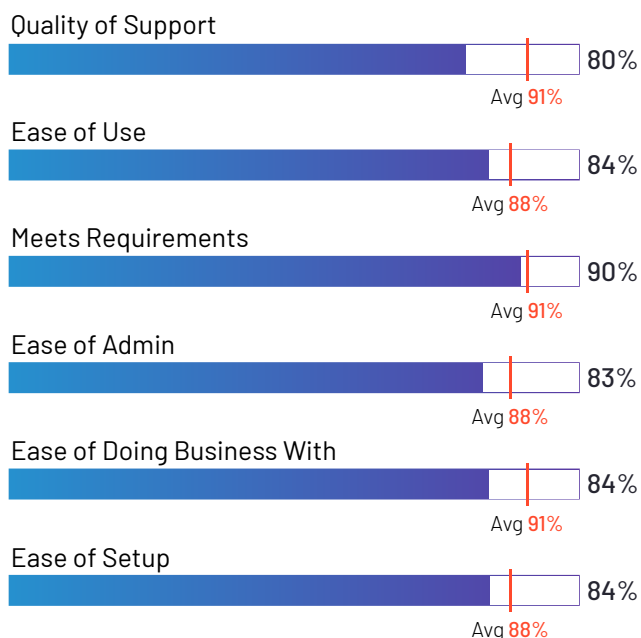


Google Cloud Console

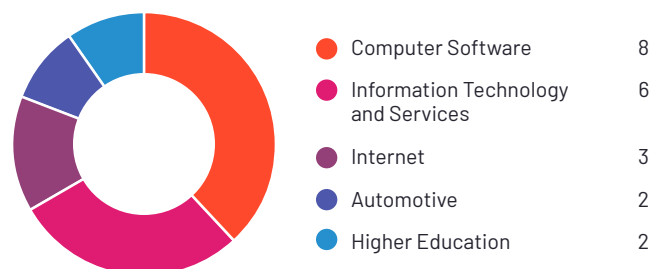
4.1 ★★★★★ (36)

Google Cloud Console has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 88% of users rated it 4 or 5 stars, 90% of users believe it is headed in the right direction, and users said they would be likely to recommend Google Cloud Console at a rate of 82%.

Satisfaction Ratings



Top Industries Represented



Ownership
Google



HQ Location
Mountain View, CA



Year Founded
1998



Total Revenue
\$182,527 (USD MM)



Employees (Listed On LinkedIn™)
246333



Company Website
www.google.com

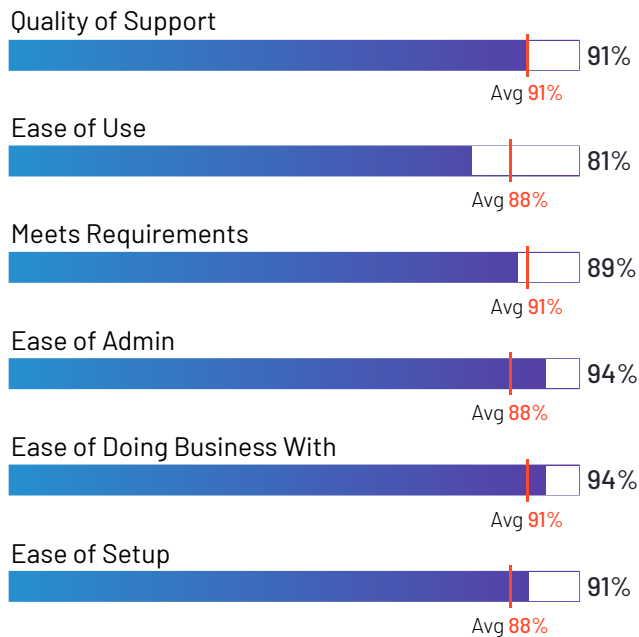


Azure Monitor

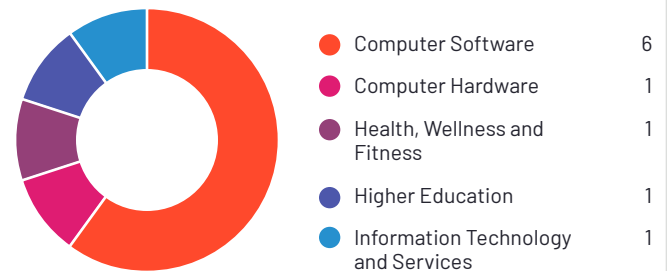
4.3 ★★★★★ (37)

Azure Monitor has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Azure Monitor at a rate of 84%. Azure Monitor is also in the Cloud Infrastructure Monitoring category.

Satisfaction Ratings



Top Industries Represented



Ownership
Microsoft



HQ Location
Redmond, WA



Year Founded
1975



Total Revenue
\$143,015 (USD MM)



Employees (Listed On LinkedIn™)
208017



Company Website
news.microsoft.com

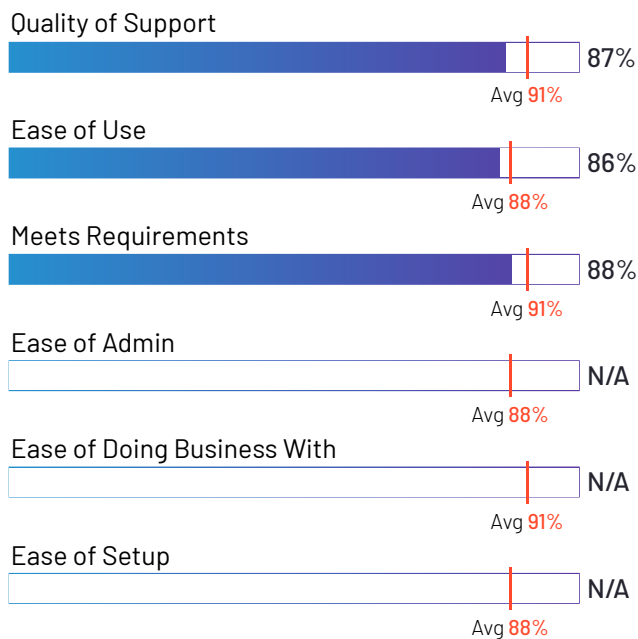


Google Cloud Monitoring

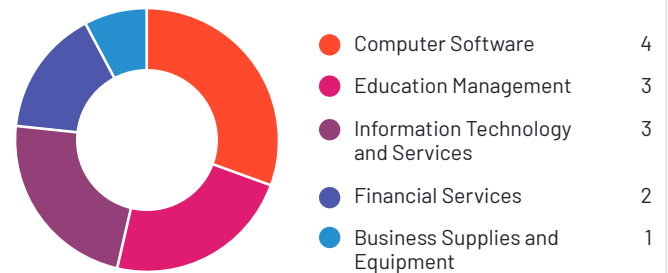
4.0 ★★★★★ (32)

Google Cloud Monitoring has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 86% of users rated it 4 or 5 stars, 76% of users believe it is headed in the right direction, and users said they would be likely to recommend Google Cloud Monitoring at a rate of 81%. Google Cloud Monitoring is also in the Cloud Infrastructure Monitoring category.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Google



HQ Location
Mountain View, CA



Year Founded
1998



Total Revenue
\$182,527 (USD MM)



Employees (Listed On LinkedIn™)
246333



Company Website
www.google.com

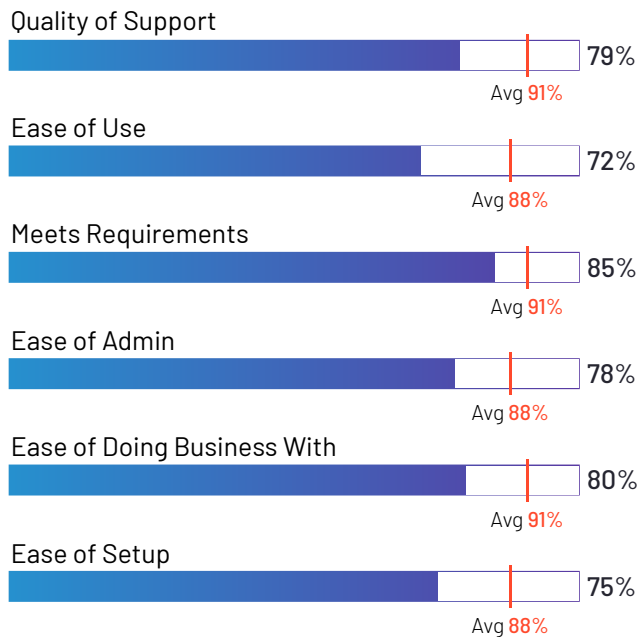
ZABBIX

Zabbix

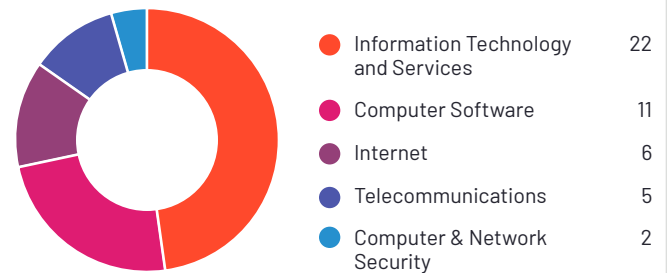
4.3 ★★★★★ (127)

Zabbix has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 79% of users believe it is headed in the right direction, and users said they would be likely to recommend Zabbix at a rate of 85%. Zabbix is also in the Database Monitoring, Network Monitoring, Cloud Infrastructure Monitoring, Hardware Monitoring, Server Monitoring, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Zabbix LLC



HQ Location
Riga, Latvia



Year Founded
2005



Employees (Listed On LinkedIn™)
78



Company Website
www.zabbix.com

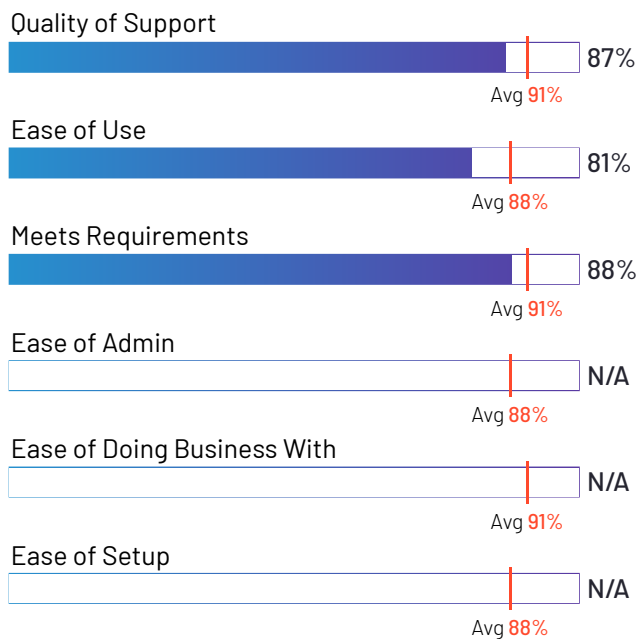


dotTrace

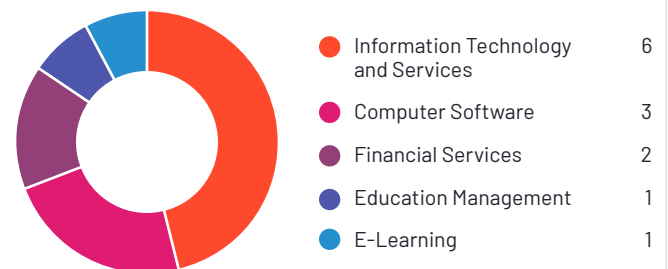
4.2 ★★★★★ (17)

dotTrace has been named a Contender product based on having a relatively low customer Satisfaction score and large Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 86% of users believe it is headed in the right direction, and users said they would be likely to recommend dotTrace at a rate of 83%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
JetBrains



HQ Location
Prague, Czech Republic



Year Founded
2000



Employees (Listed On LinkedIn™)
1190



Company Website
www.jetbrains.com

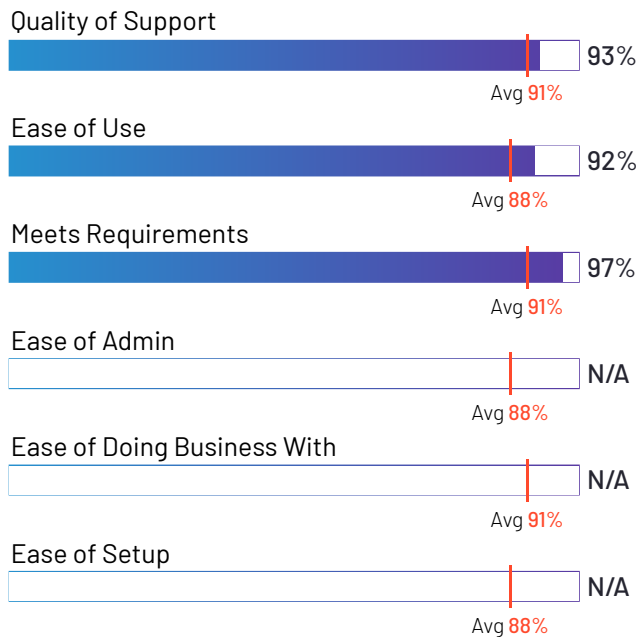


Nagios XI

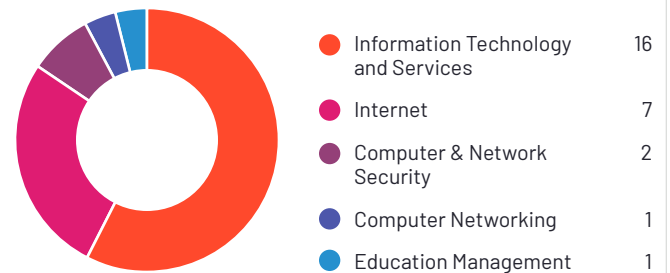
4.6 ★★★★★ (43)

Nagios XI has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 97% of users rated it 4 or 5 stars, 97% of users believe it is headed in the right direction, and users said they would be likely to recommend Nagios XI at a rate of 93%. Nagios XI is also in the Server Monitoring, Enterprise Monitoring, and Network Monitoring categories.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Nagios



HQ Location
Saint Paul, MN



Year Founded
2007



Employees (Listed On LinkedIn™)
50



Company Website
www.nagios.com

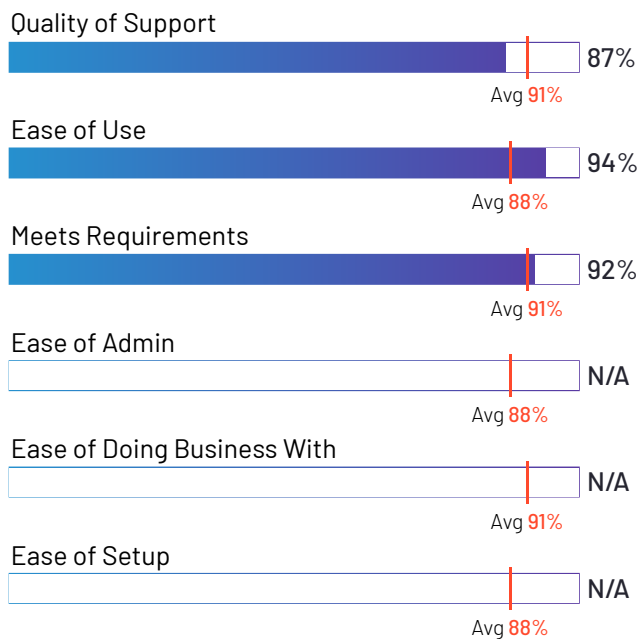


dotMemory

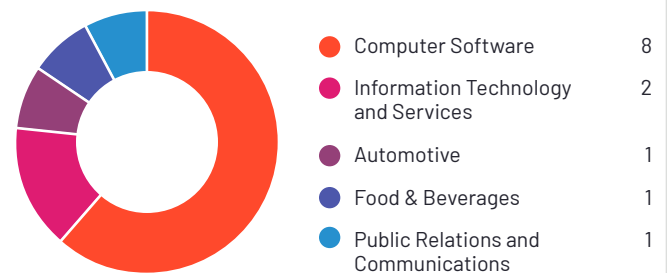
4.6 ★★★★★ (13)

dotMemory has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend dotMemory at a rate of 92%.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
JetBrains



HQ Location
Prague, Czech Republic



Year Founded
2000



Employees (Listed On LinkedIn™)
1190



Company Website
www.jetbrains.com

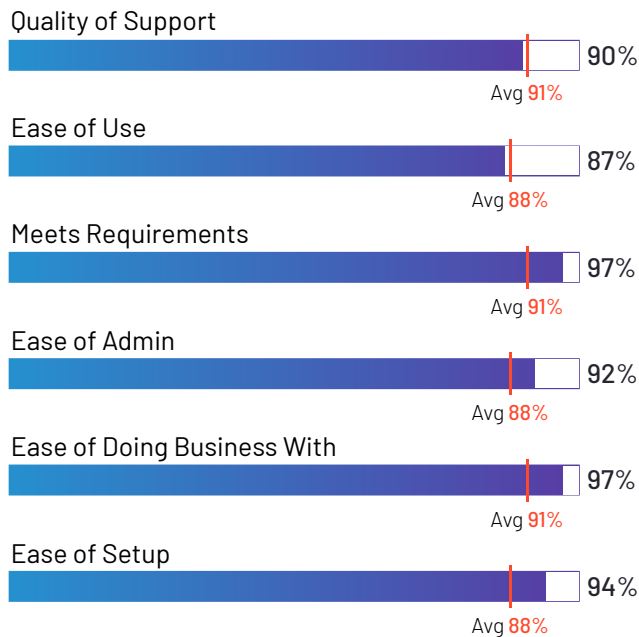


Netdata

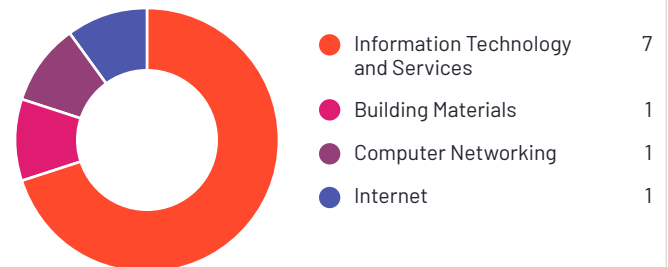
4.4 ★★★★★ (16)

Netdata has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Netdata at a rate of 89%. Netdata is also in the Network Monitoring, IT Alerting, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Netdata



HQ Location
Delaware, US



Year Founded
2018



Employees (Listed On LinkedIn™)
52



Company Website
www.netdata.cloud

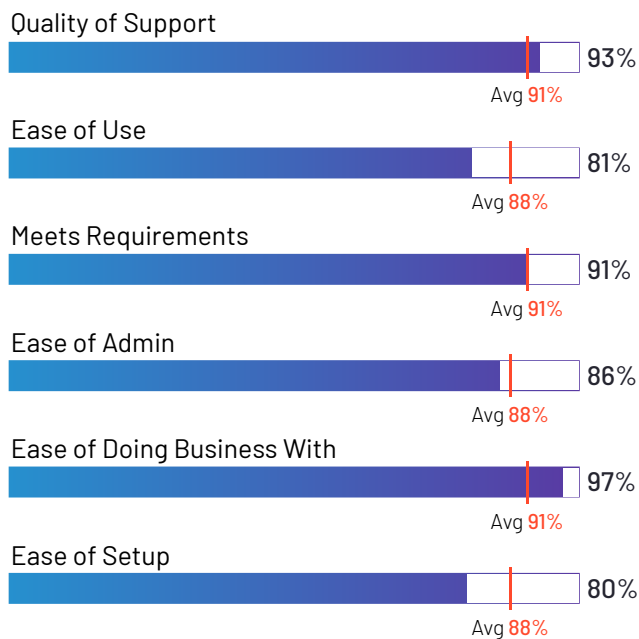


Anodot

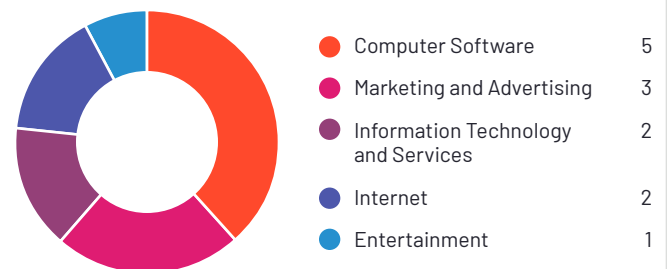
4.4 ★★★★★ (21)

Anodot has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Anodot at a rate of 90%. Anodot is also in the Analytics Platforms, Digital Analytics, Log Analysis, Customer Journey Analytics, and Time Series Intelligence categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Anodot



HQ Location
Raana, Israel



Year Founded
2014



Employees (Listed On LinkedIn™)
113



Company Website
www.anodot.com

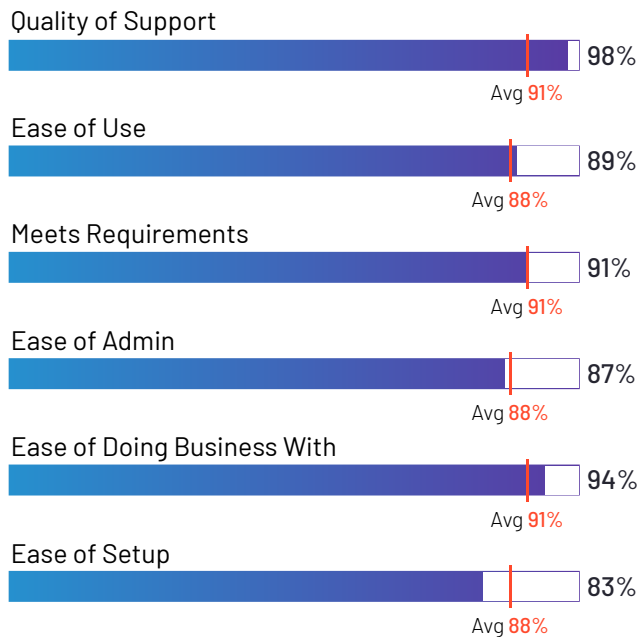


Netreo

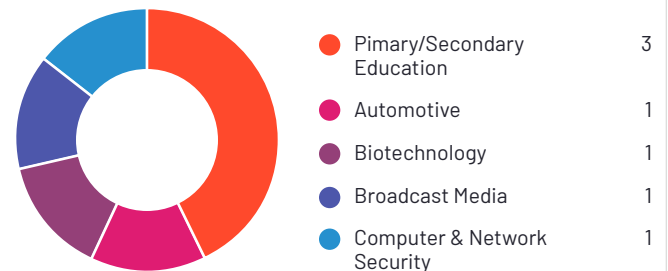
4.4 ★★★★★ (34)

Netreo has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 85% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Netreo at a rate of 92%. Netreo is also in the Database Monitoring, Network Monitoring, Server Monitoring, Cloud Infrastructure Monitoring, Enterprise Monitoring, AIOps Platforms, IT Alerting, and Digital Experience Monitoring (DEM) categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Netreo



HQ Location
Irvine, CA



Year Founded
2000



Employees (Listed On LinkedIn™)
71



Company Website
www.netreo.com

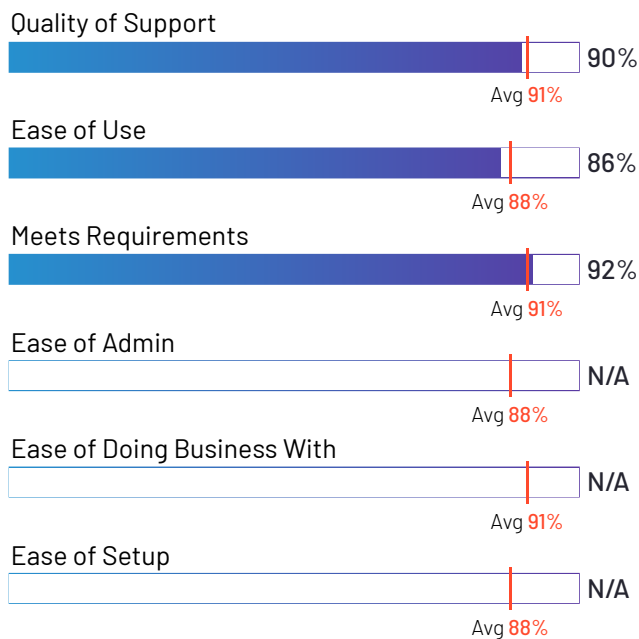


Pepperdata Cloud Performance

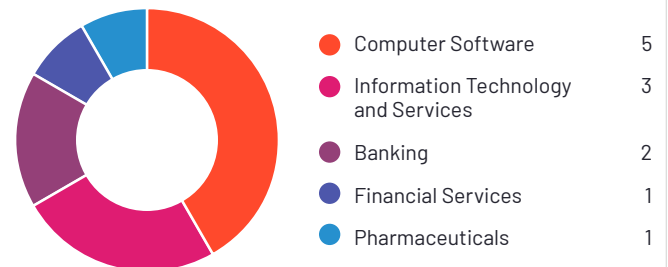
4.4 ★★★★★ (16)

Pepperdata Cloud Performance has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Pepperdata at a rate of 90%. Pepperdata is also in the Big Data Processing and Distribution and Cloud Cost Management categories.

Satisfaction Ratings



Top Industries Represented



*N/A is displayed when fewer than five responses were received for the question.



Ownership
Pepperdata



HQ Location
Santa Clara,
California



Year Founded
2012



Employees (Listed On LinkedIn™)
57



Company Website
www.pepperdata.com

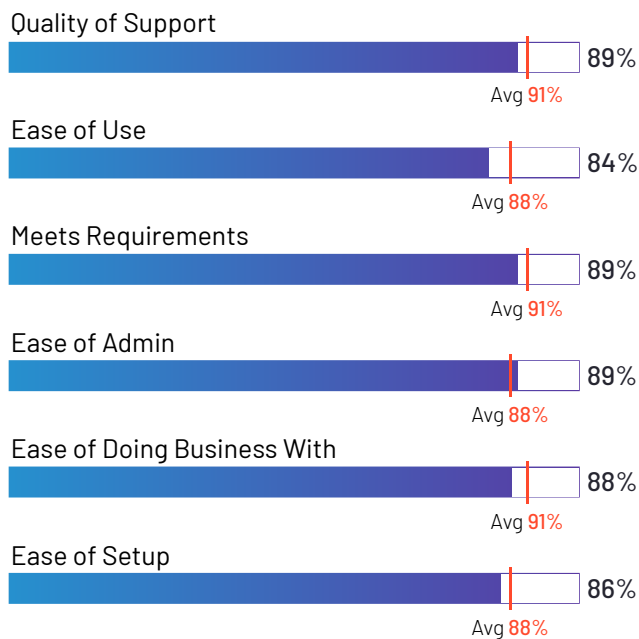


Retrace

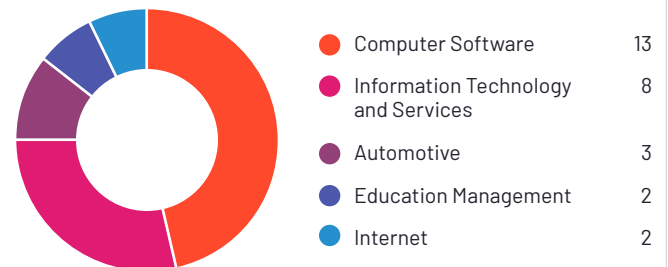
4.3 ★★★★★ (53)

Retrace has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 95% of users rated it 4 or 5 stars, 92% of users believe it is headed in the right direction, and users said they would be likely to recommend Retrace at a rate of 86%. Retrace is also in the Server Monitoring, Log Monitoring, and Bug Tracking categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Stackify by
Netreo



HQ Location
Leawood, KS



Year Founded
2012



**Employees (Listed On
LinkedIn™)**
7



Company Website
stackify.com

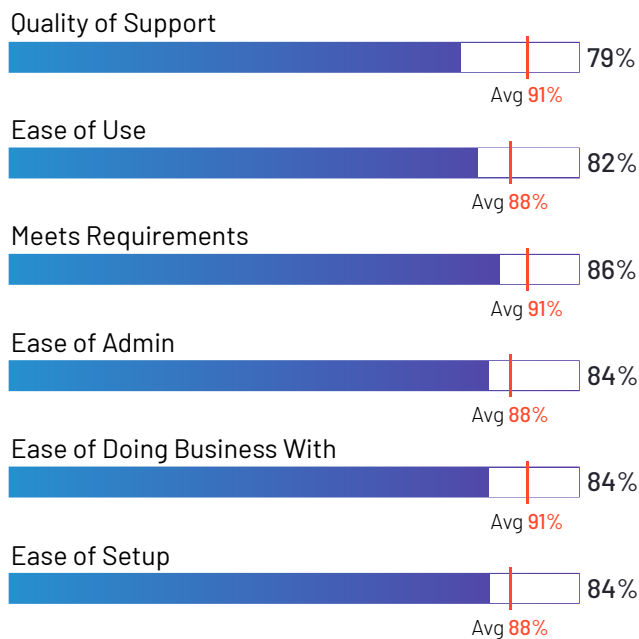


Micro Focus Operations Bridge (OpsBridge)

4.2 ★★★★★ (33)

Micro Focus Operations Bridge (OpsBridge) has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 90% of users rated it 4 or 5 stars, 88% of users believe it is headed in the right direction, and users said they would be likely to recommend Micro Focus Operations Bridge at a rate of 85%. Micro Focus Operations Bridge is also in the Incident Management, Log Analysis, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring, Digital Experience Monitoring (DEM), Database Monitoring, AIOps Platforms, and Enterprise Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Micro Focus



HQ Location
Newbury, Berkshire



Year Founded
1976



Total Revenue
\$3,001 (USD MM)



Employees (Listed On LinkedIn™)
9595



Company Website
www.microfocus.com

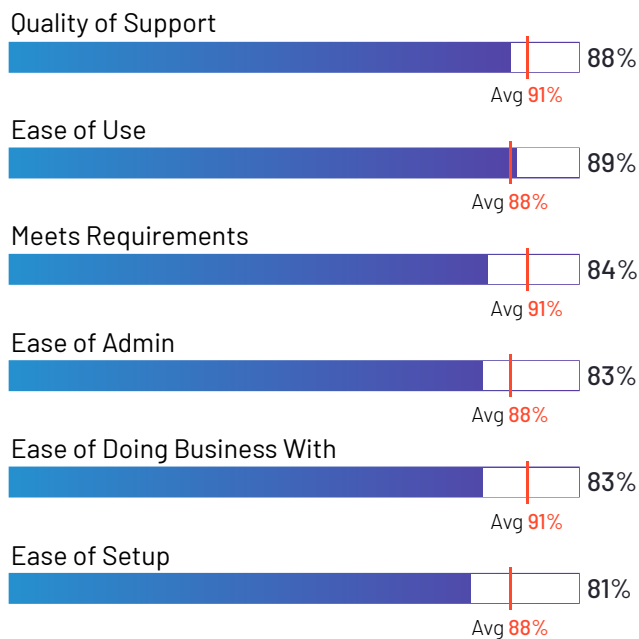


SolarWinds Standard Toolset

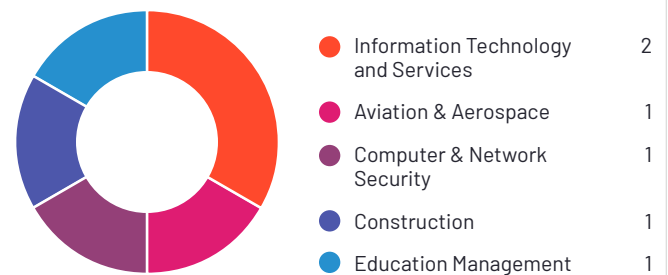
4.3 ★★★★★ (16)

SolarWinds Standard Toolset has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 92% of users rated it 4 or 5 stars, 89% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Standard Toolset at a rate of 87%.

Satisfaction Ratings



Top Industries Represented



Ownership
SolarWinds
Worldwide



HQ Location
Austin, TX



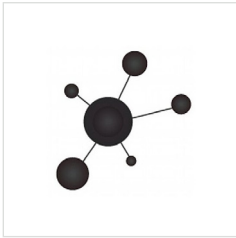
Year Founded
1999



Employees (Listed On LinkedIn™)
2275



Company Website
www.solarwinds.com

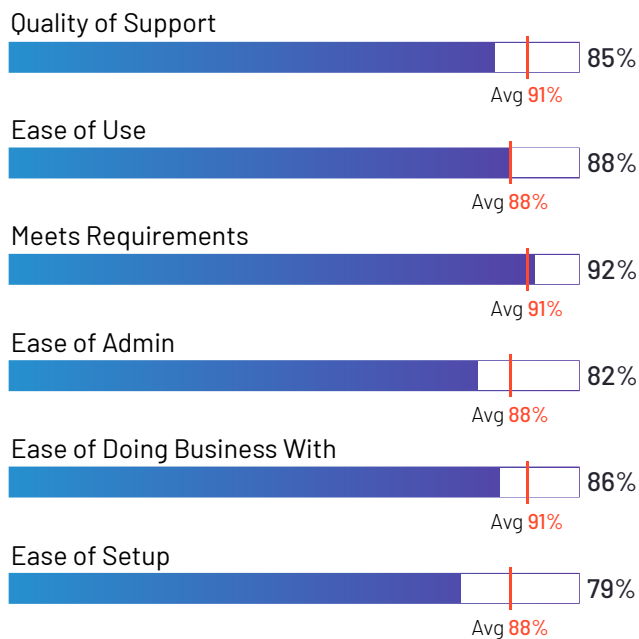


Icinga Infrastructure Monitoring

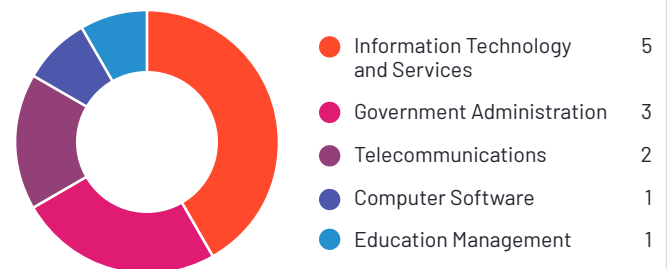
4.4 ★★★★★ (17)

Icinga Infrastructure Monitoring has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 93% of users believe it is headed in the right direction, and users said they would be likely to recommend Icinga Monitoring at a rate of 88%. Icinga Monitoring is also in the Enterprise Monitoring, Cloud Infrastructure Monitoring , and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
Icinga



HQ Location
Nuremberg, Bavaria



Year Founded
2018



Employees (Listed On LinkedIn™)
5



Company Website
icinga.com

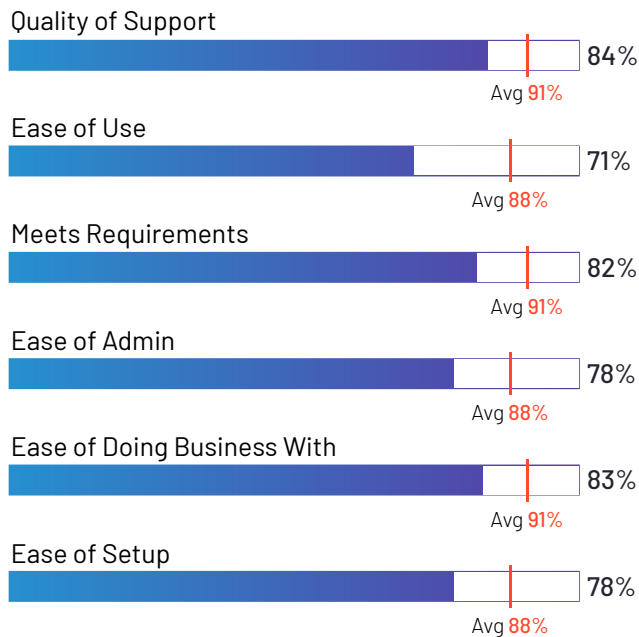


IBM DevOps Insights

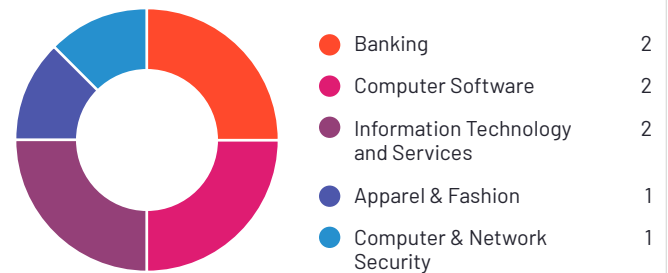
4.0 ★★★★★ (12)

IBM DevOps Insights has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 50% of users believe it is headed in the right direction, and users said they would be likely to recommend IBM DevOps Insights at a rate of 79%.

Satisfaction Ratings



Top Industries Represented



Ownership
IBM



HQ Location
Armonk, NY



Year Founded
1911



Total Revenue
\$73,621 (USD MM)



Employees (Listed On LinkedIn™)
530623



Company Website
www.ibm.com

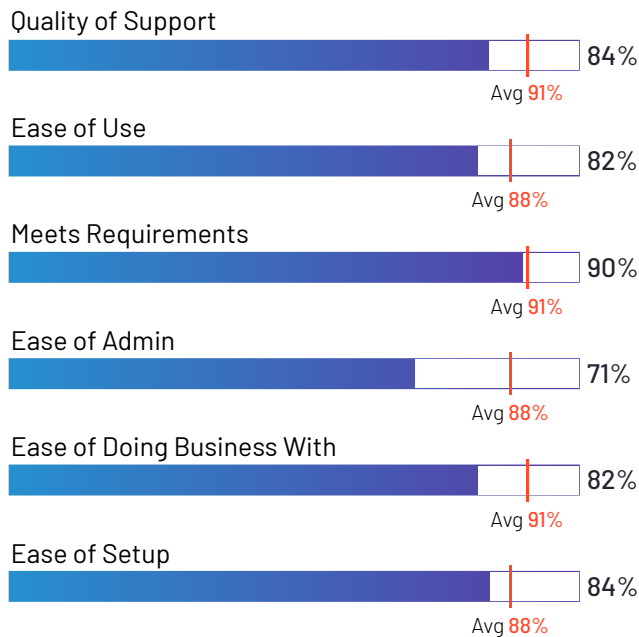


AppOptics

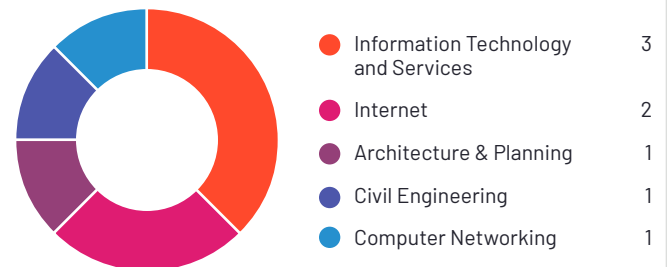
4.2 ★★★★★ (18)

AppOptics has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 93% of users rated it 4 or 5 stars, 71% of users believe it is headed in the right direction, and users said they would be likely to recommend SolarWinds Appoptics at a rate of 83%. SolarWinds Appoptics is also in the IT Alerting, Cloud Infrastructure Monitoring , and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
SolarWinds
Worldwide



HQ Location
Austin, TX



Year Founded
1999



Employees (Listed On LinkedIn™)
2275



Company Website
www.solarwinds.com

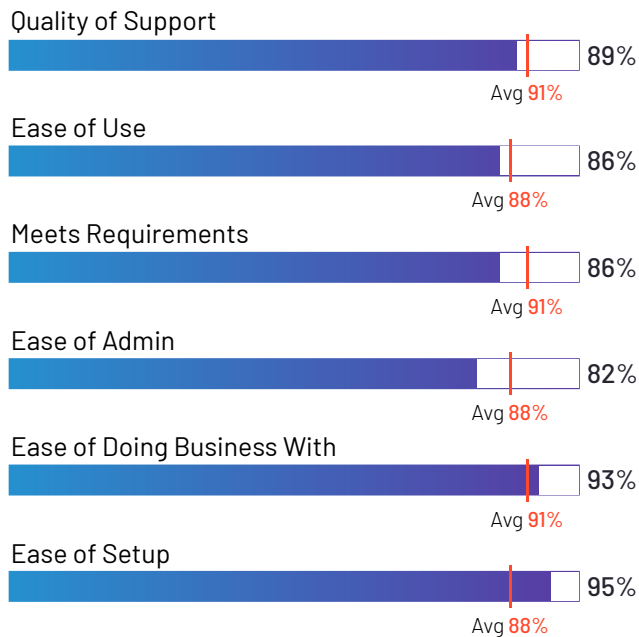


checkmk

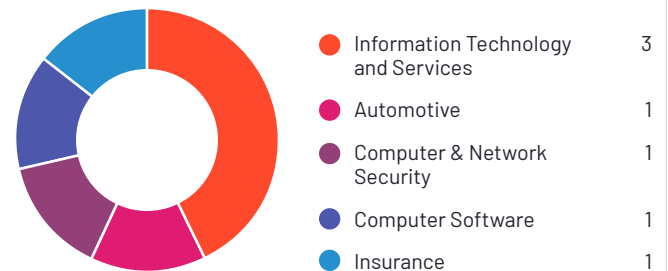
4.7 ★★★★★ (33)

checkmk has been named a Niche product based on having a relatively low Satisfaction score and low Market Presence compared to the rest of the category. While they may have positive reviews, they do not have enough reviews to validate those ratings. 100% of users rated it 4 or 5 stars, 100% of users believe it is headed in the right direction, and users said they would be likely to recommend Checkmk at a rate of 95%. Checkmk is also in the Website Monitoring, Network Monitoring, Log Analysis, Container Monitoring, IT Alerting, Cloud Infrastructure Monitoring , Database Monitoring, Hardware Monitoring, Log Monitoring, and Server Monitoring categories.

Satisfaction Ratings



Top Industries Represented



Ownership
tribe29



HQ Location
Munich, Alemania



Year Founded
2013



Employees (Listed On LinkedIn™)
55



Company Website
tribe29.com



Satisfaction Ratings for Application Performance Monitoring (APM)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Dynatrace	90%	95%	90%	84%	89%	89%	87%	86%	67
AppDynamics	86%	84%	88%	83%	86%	84%	81%	86%	51
Datadog	85%	89%	88%	83%	85%	85%	86%	82%	47
LogicMonitor	92%	96%	94%	89%	94%	93%	89%	89%	72
New Relic One	85%	79%	89%	85%	84%	85%	87%	83%	46
Epsagon	94%	97%	92%	97%	100%	98%	96%	95%	82
SolarWinds Server & Application Monitor	85%	83%	89%	84%	86%	85%	79%	81%	48
Sumo Logic	87%	92%	92%	88%	90%	89%	88%	85%	57
LogRocket	94%	91%	92%	93%	92%	91%	91%	92%	85
Progress WhatsUp Gold	88%	78%	90%	84%	93%	91%	82%	85%	57
Instana	91%	90%	88%	93%	95%	92%	95%	90%	78
Microsoft System Center	82%	78%	87%	81%	81%	82%	71%	79%	34
Veeam ONE	92%	88%	94%	90%	91%	91%	90%	93%	73
Instabug	86%	86%	89%	85%	89%	89%	88%	88%	54
Logz.io	94%	91%	94%	89%	93%	95%	91%	92%	85
Pulse Secure Virtual Traffic Manager	86%	83%	92%	N/A	N/A	85%	N/A	89%	50
Centreon	97%	96%	97%	N/A	N/A	96%	N/A	97%	91
FusionReactor APM	95%	91%	96%	91%	95%	96%	88%	89%	84

(Satisfaction Ratings for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100



Satisfaction Ratings for Application Performance Monitoring (APM)(continued)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Scout APM	93%	84%	91%	95%	94%	95%	95%	92%	80
Atatus	97%	96%	96%	96%	99%	96%	96%	93%	94
Lumigo	94%	89%	92%	93%	95%	99%	95%	95%	80
Germain APM	94%	91%	91%	93%	94%	95%	93%	89%	84
Serverless360	99%	100%	99%	96%	100%	100%	96%	98%	100
Rollbar	95%	86%	94%	96%	97%	92%	94%	93%	90
Raygun	95%	100%	95%	95%	94%	97%	93%	97%	83
Lightstep	93%	N/A	94%	N/A	N/A	100%	N/A	94%	80
Catchpoint	94%	100%	96%	87%	97%	98%	90%	89%	78
AppSignal	97%	100%	95%	N/A	N/A	100%	N/A	97%	90
Rigor	94%	100%	90%	89%	96%	94%	94%	94%	81
IT-Conductor	100%	100%	100%	N/A	N/A	100%	N/A	95%	100
Instrumental	98%	83%	93%	95%	100%	100%	96%	96%	91
Intel VTune Amplifier	87%	100%	89%	N/A	N/A	88%	N/A	83%	58
Splunk APM	89%	92%	91%	N/A	N/A	93%	N/A	89%	73
PRTG	91%	87%	91%	85%	90%	86%	84%	85%	74
Micro Focus SiteScope	81%	71%	87%	87%	84%	81%	86%	89%	38
SolarWinds Web Performance Monitor	88%	75%	91%	90%	87%	90%	92%	93%	55

(Satisfaction Ratings for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Satisfaction Ratings for Application Performance Monitoring (APM)(continued)

G2 reviewers rated software sellers' ability to satisfy their needs as shown in the table below.

	Satisfaction		Satisfaction by Category						Net Promoter Score (NPS)
	Likelihood to Recommend	Product Going in Right Direction?	Meets Requirements	Ease of Admin	Ease of Doing Business With	Quality of Support	Ease of Setup	Ease of Use	Net Promoter Score (NPS) (Range from -100 to +100)
Google Cloud Console	82%	90%	90%	83%	84%	80%	84%	84%	35
Azure Monitor	84%	92%	89%	94%	94%	91%	91%	81%	50
Google Cloud Monitoring	81%	76%	88%	N/A	N/A	87%	N/A	86%	31
Zabbix	85%	79%	85%	78%	80%	79%	75%	72%	40
dotTrace	83%	86%	88%	N/A	N/A	87%	N/A	81%	43
Nagios XI	93%	97%	97%	N/A	N/A	93%	N/A	92%	84
dotMemory	92%	100%	92%	N/A	N/A	87%	N/A	94%	84
Netdata	89%	100%	97%	92%	97%	90%	94%	87%	70
Anodot	90%	93%	91%	86%	97%	93%	80%	81%	76
Netreo	92%	100%	91%	87%	94%	98%	83%	89%	69
Pepperdata	90%	100%	92%	N/A	N/A	90%	N/A	86%	66
Retrace	86%	92%	89%	89%	88%	89%	86%	84%	48
Micro Focus Operations Bridge	85%	88%	86%	84%	84%	79%	84%	82%	60
SolarWinds Standard Toolset	87%	89%	84%	83%	83%	88%	81%	89%	53
Icinga Monitoring	88%	93%	92%	82%	86%	85%	79%	88%	58
IBM DevOps Insights	79%	50%	82%	78%	83%	84%	78%	71%	20
SolarWinds Appoptics	83%	71%	90%	71%	82%	84%	84%	82%	42
Checkmk	95%	100%	86%	82%	93%	89%	95%	86%	91
Average	90%	89%	91%	88%	91%	91%	88%	88%	67

*N/A is displayed when fewer than five responses were received for the question.

**Net Promoter Score ranges from -100 to +100

Additional Data for Application Performance Monitoring (APM)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Dynatrace	4%	19%	77%
AppDynamics	16%	30%	53%
Datadog	17%	55%	28%
LogicMonitor	20%	48%	32%
New Relic One	34%	39%	28%
Epsagon	61%	27%	12%
SolarWinds Server & Application Monitor	10%	39%	51%
Sumo Logic	11%	52%	37%
LogRocket	82%	17%	1%
Progress WhatsUp Gold	8%	65%	27%
Instana	12%	42%	46%
Microsoft System Center	17%	37%	46%
Veeam ONE	16%	61%	23%
Instabug	66%	26%	7%
Logz.io	21%	59%	21%
Pulse Secure Virtual Traffic Manager	13%	16%	72%
Centreon	2%	90%	8%
FusionReactor APM	63%	31%	6%

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

Additional Data for Application Performance Monitoring (APM)(continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Scout APM	53%	44%	4%
Atatus	86%	11%	3%
Lumigo	52%	35%	13%
Germain APM	92%	8%	0%
Serverless360	18%	76%	6%
Rollbar	68%	23%	9%
Raygun	50%	50%	0%
Lightstep	30%	40%	30%
Catchpoint	0%	14%	86%
AppSignal	70%	20%	10%
Rigor	18%	45%	36%
IT-Conductor	20%	40%	40%
Instrumental	50%	25%	25%
Intel VTune Amplifier	25%	50%	25%
Splunk APM	7%	20%	73%
PRTG	16%	58%	26%
Micro Focus SiteScope	6%	39%	56%
SolarWinds Web Performance Monitor	33%	33%	33%

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

Additional Data for Application Performance Monitoring (APM)(continued)

The table below includes a breakdown of the customer segments for each product, as represented by G2 reviewers.

Customers by Size

	Small Business (50 or fewer emp.)	Mid-Market (51-1000 emp.)	Enterprise (>1000 emp.)
Google Cloud Console	38%	44%	18%
Azure Monitor	38%	46%	15%
Google Cloud Monitoring	64%	27%	9%
Zabbix	18%	52%	29%
dotTrace	31%	31%	38%
Nagios XI	3%	79%	18%
dotMemory	23%	31%	46%
Netdata	30%	70%	0%
Anodot	29%	47%	24%
Netreo	15%	38%	46%
Pepperdata	8%	0%	92%
Retrace	23%	44%	33%
Micro Focus Operations Bridge	0%	0%	100%
SolarWinds Standard Toolset	8%	54%	38%
Icinga Monitoring	12%	41%	47%
IBM DevOps Insights	60%	10%	30%
SolarWinds Appoptics	43%	21%	36%
Checkmk	33%	17%	50%
Average	30%	38%	32%

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
Dynatrace	52%	48%	3.5	72%	23%	2%	37	22
AppDynamics	53%	47%	3.1	63%	21%	5%	37	19
Datadog	94%	6%	1.9	82%	18%	0%	75	10
LogicMonitor	78%	22%	1.8	84%	12%	0%	37	16
New Relic One	76%	24%	1.1	91%	4%	2%	7	7
Epsagon	92%	8%	1.9	100%	0%	0%	3	3
SolarWinds Server & Application Monitor	11%	89%	1.9	86%	12%	3%	17	12
Sumo Logic	86%	14%	1.6	91%	9%	0%	37	9
LogRocket	81%	19%	1.1	95%	0%	0%	3	1
Progress WhatsUp Gold	7%	93%	0.9	89%	7%	0%	3	14
Instana	80%	20%	2.0	76%	11%	8%	37	19
Microsoft System Center	28%	72%	3.5	76%	15%	10%	37	16
Veeam ONE	11%	89%	1.7	95%	3%	3%	7	22
Instabug	61%	39%	2.0	90%	6%	4%	3	4
Logz.io	85%	15%	1.1	78%	17%	0%	17	8
Pulse Secure Virtual Traffic Manager	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Centreon	N/A	N/A	N/A	92%	0%	0%	N/A	N/A
FusionReactor APM	47%	53%	1.0	90%	2%	6%	3	8

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
Scout APM	92%	8%	0.7	92%	8%	0%	12	2
Atatus	69%	31%	1.8	94%	6%	0%	3	4
Lumigo	100%	0%	2.9	86%	0%	14%	17	N/A
Germain APM	50%	50%	1.4	100%	0%	0%	3	2
Serverless360	100%	0%	0.3	100%	0%	0%	N/A	N/A
Rollbar	91%	9%	0.3	100%	0%	0%	3	2
Raygun	83%	17%	0.3	88%	0%	0%	12	1
Lightstep	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Catchpoint	75%	25%	3.3	67%	22%	0%	37	N/A
AppSignal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Rigor	73%	27%	0.6	100%	0%	0%	7	12
IT-Conductor	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Instrumental	88%	13%	0.3	100%	0%	0%	17	N/A
Intel VTune Amplifier	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Splunk APM	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PRTG	9%	91%	1.4	100%	0%	0%	3	12
Micro Focus SiteScope	30%	70%	2.9	70%	20%	0%	106	12
SolarWinds Web Performance Monitor	30%	70%	0.4	88%	0%	13%	3	10

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights implementation and deployment data as indicated in real user reviews on G2.

Implementation

	Deployment		Implementation Time	Implementation Method			Number of Users Purchased	Contract Term
	Cloud	On-Premise	Avg. Months to Go Live	In-House Team	Seller Services Team	Third-Party Consultant	Median Number of Users Bought	Avg. Contract Term (Months)
Google Cloud Console	86%	14%	N/A	100%	0%	0%	N/A	N/A
Azure Monitor	80%	20%	N/A	N/A	N/A	N/A	N/A	N/A
Google Cloud Monitoring	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Zabbix	38%	63%	2.5	89%	3%	8%	7	2
dotTrace	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Nagios XI	N/A	N/A	N/A	82%	18%	0%	N/A	N/A
dotMemory	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Netdata	43%	57%	1.6	88%	13%	0%	17	0
Anodot	44%	56%	1.4	80%	20%	0%	17	N/A
Netreo	30%	70%	0.9	56%	22%	22%	7	8
Pepperdata	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Retrace	76%	24%	1.4	93%	7%	0%	7	5
Micro Focus Operations Bridge	14%	86%	2.4	100%	0%	0%	17	19
SolarWinds Standard Toolset	0%	100%	3.5	60%	20%	0%	7	N/A
Icinga Monitoring	30%	70%	3.1	92%	8%	0%	17	0
IBM DevOps Insights	33%	67%	N/A	N/A	N/A	N/A	N/A	N/A
SolarWinds Appoptics	86%	14%	N/A	N/A	N/A	N/A	N/A	N/A
Checkmk	25%	75%	0.3	71%	0%	29%	37	16

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Dynatrace	47%	22
AppDynamics	50%	21
Datadog	52%	16
LogicMonitor	77%	20
New Relic One	67%	14
Epsagon	71%	4
SolarWinds Server & Application Monitor	70%	15
Sumo Logic	56%	16
LogRocket	68%	10
Progress WhatsUp Gold	74%	16
Instana	53%	17
Microsoft System Center	76%	17
Veeam ONE	78%	15
Instabug	62%	7
Logz.io	55%	17
Pulse Secure Virtual Traffic Manager	N/A	N/A
Centreon	N/A	N/A
FusionReactor APM	64%	8

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Scout APM	52%	11
Atatus	91%	10
Lumigo	38%	N/A
Germain APM	39%	23
Serverless360	87%	N/A
Rollbar	85%	3
Raygun	74%	7
Lightstep	N/A	N/A
Catchpoint	44%	20
AppSignal	N/A	N/A
Rigor	69%	8
IT-Conductor	N/A	N/A
Instrumental	82%	N/A
Intel VTune Amplifier	N/A	N/A
Splunk APM	N/A	N/A
PRTG	70%	9
Micro Focus SiteScope	73%	15
SolarWinds Web Performance Monitor	89%	7

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights the average user adoption of each product as indicated in real user reviews on G2.

User Adoption and Return on Investment (ROI)

	User Adoption	Payback Period
	Average User Adoption	Estimated ROI (payback period in months)
Google Cloud Console	N/A	N/A
Azure Monitor	N/A	N/A
Google Cloud Monitoring	N/A	N/A
Zabbix	72%	14
dotTrace	N/A	N/A
Nagios XI	N/A	N/A
dotMemory	N/A	N/A
Netdata	13%	54
Anodot	34%	26
Netreo	64%	N/A
Pepperdata	N/A	N/A
Retrace	58%	10
Micro Focus Operations Bridge	21%	N/A
SolarWinds Standard Toolset	35%	N/A
Icinga Monitoring	76%	9
IBM DevOps Insights	N/A	N/A
SolarWinds Appoptics	N/A	N/A
Checkmk	78%	N/A
Average	62%	15

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
Dynatrace	Dynatrace	2005	N/A	3,066	74,860	17,570	4.4	22,204
AppDynamics	AppDynamics	2008	N/A	1,966	80,821	22,702	4.2	27,222
Datadog	Datadog	2010	N/A	2,771	83,820	33,569	4.1	5,232
LogicMonitor	LogicMonitor	2007	N/A	849	20,990	6,071	4.6	58,571
New Relic One	New Relic	2008	\$600	2,063	71,757	70,530	3.9	6,591
Epsagon	Epsagon	2018	N/A	68	6,207	3,658	5.0	265,675
SolarWinds Server & Application Monitor	SolarWinds Worldwide	1999	N/A	2,275	74,172	20,634	3.6	13,269
Sumo Logic	Sumo Logic	2010	N/A	919	38,537	6,442	3.6	16,334
LogRocket	LogRocket, Inc.	2016	N/A	184	3,162	5,257	4.7	5,159
Progress WhatsUp Gold	Progress	1981	\$442	3,102	41,366	52,387	4.1	17,364
Instana	Instana	2015	N/A	214	5,148	3,916	4.8	239,177
Microsoft System Center	Microsoft	1975	\$143,015	208,017	14,750,281	9,635,181	4.4	21
Veeam ONE	Veeam		N/A	1	31	52,026	3.9	14,840
Instabug	Instabug	2014	N/A	153	31,509	3,041	4.6	56,060
Logz.io	Logz.io	2014	N/A	226	9,378	1,803	4.2	39,953
Pulse Secure Virtual Traffic Manager	Pulse Secure LLC	2014	N/A	369	17,676	7,024	4.0	151,764
Centreon	Centreon	2005	N/A	103	4,754	665	4.5	326,501
FusionReactor APM	Intergral	1998	N/A	26	203	7,982	4.8	6,610,553

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.



Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
Scout APM	Scout APM	2008	N/A	32	1,534	1,210	5.0	100,738
Atatus	Atatus	2014	N/A	11	816	63	N/A	123,467
Lumigo	Lumigo	2018	N/A	41	1,841	1,652	5.0	516,290
Germain APM	germain APM	2006	N/A	41	983	204	N/A	779,742
Serverless360	Kovai Limited	2009	N/A	189	11,743	2,113	4.8	83,073
Rollbar	Rollbar	2012	N/A	74	2,015	4,294	5.0	30,439
Raygun	Raygun	2007	N/A	35	3,567	2,886	4.2	97,824
Lightstep	LightStep	2015	N/A	104	3,667	2,786	N/A	313,864
Catchpoint	Catchpoint	2008	N/A	300	10,290	4,834	4.6	50,599
AppSignal	AppSignal B.V.	2013	N/A	14	207	4,248	N/A	60,834
Rigor	Rigor		N/A	10	3,105	4,955	4.9	120,375
IT-Conductor	IT-Conductor	2014	N/A	10	302	41	N/A	3,829,100
Instrumental	Expected Behavior	2006	N/A	8	94	360	3.5	2,232,421
Intel VTune Amplifier	Intel Corporation	1968	\$77,867	140,760	2,554,728	4,841,531	4.2	973
Splunk APM	Splunk	2003	\$2,229	7,946	371,086	70,674	4.1	12,046
PRTG	Paessler AG	1997	N/A	250	10,312	4,806	4.4	26,111
Micro Focus SiteScope	Micro Focus	1976	\$3,001	9,595	151,017	39,506	3.6	19,649
SolarWinds Web Performance Monitor	SolarWinds Worldwide	1999	N/A	2,275	74,172	20,634	3.6	13,269

(Additional Data for Application Performance Monitoring (APM) continues on next page)

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.

Additional Data for Application Performance Monitoring (APM)(continued)

The table below highlights third-party market presence data used to inform the G2's Market Presence Score that highlights each product's impact and influence in the category.

Market Presence

	Seller Name	Year Founded	Revenue (\$MM)	Employees on LinkedIn (Seller)	LinkedIn Followers	Twitter Followers (Seller)	Glassdoor Rating	Alexa Web Traffic Rank
Google Cloud Console	Google	1998	\$182,527	246,333	21,954,051	23,332,378	4.5	1
Azure Monitor	Microsoft	1975	\$143,015	208,017	14,750,281	9,635,181	4.4	21
Google Cloud Monitoring	Google	1998	\$182,527	246,333	21,954,051	23,332,378	4.5	1
Zabbix	Zabbix LLC	2005	N/A	78	24,970	8,703	4.2	31,149
dotTrace	JetBrains	2000	N/A	1,190	208,347	152,853	4.7	2,025
Nagios XI	Nagios	2007	N/A	50	5,849	5,920	3.6	107,991
dotMemory	JetBrains	2000	N/A	1,190	208,347	152,853	4.7	2,025
Netdata	Netdata	2018	N/A	52	1,989	3,690	4.7	72,809
Anodot	Anodot	2014	N/A	113	8,929	1,151	4.3	284,354
Netreo	Netreo	2000	N/A	71	2,192	8,787	4.2	544,913
Pepperdata	Pepperdata	2012	N/A	57	2,103	736	4.4	943,816
Retrace	Stackify by Netreo	2012	N/A	7	2,208	18,153	3.7	13,851
Micro Focus Operations Bridge	Micro Focus	1976	\$3,001	9,595	151,017	39,506	3.6	19,649
SolarWinds Standard Toolset	SolarWinds Worldwide	1999	N/A	2,275	74,172	20,634	3.6	13,269
Icinga Monitoring	Icinga	2018	N/A	5	646	5,811	N/A	372,319
IBM DevOps Insights	IBM	1911	\$73,621	530,623	11,756,655	637,946	3.9	645
SolarWinds Appoptics	SolarWinds Worldwide	1999	N/A	2,275	74,172	20,634	3.6	13,269
Checkmk	tribe29	2013	N/A	55	1,180	8	5.0	1,029,154

*N/A is displayed when fewer than five responses were received for the question or when data is not publicly available.