As citizen experience in government takes center stage, governments must expand access to digital services to improve engagement and reduce servicing costs. To achieve these and other program goals, agencies must deliver web and mobile solutions that engage and serve their citizens. Cloud has become a key innovation enabler to meet rising public expectations for better education, improved health care, reduced crime, and better social services. As services cut across agencies, cross-agency operations and application teams can get visibility into all digital services and optimize services for the maximum impact.

**Ensure citizen experience remains front and center**
Automatically monitor every citizen touchpoint across applications and services to ensure the best possible experience while prioritizing investments with the most cost-effective impact.

**Reduce threats and attacks for maximum security**
Continuously analyze applications, code, and libraries across environments with Automatic Runtime Application Self-Protection (RASP) to prevent, identify, and resolve attacks and exposures proactively.

**Shift from reactive problem solving to innovation**
Leverage always-on intelligent observability to prevent surprises and create visibility to every interdependency across hybrid cloud and on-premise environments. Pinpoint every issue with real-time answers and remediation for every citizen and employee application.
Dynatrace has enabled us to transition from a team that’s been historically reactive, to one that’s consistently proactive. We no longer waste hours in war rooms chasing down problems and are rededicating this time to develop and deliver new services for our citizens, faster and more efficiently than ever before.”

— Kailey Smith
Application Architect
State of Minnesota IT Services

Dynatrace supports key public sector user journeys and applications, including:

- Voter registration
- Employment services
- Compliance
- Transportation
- E-learning
- Vital records
- Tax collection
- Public education
- Motor vehicle services
- AWS GovCloud
- Azure Government
- SAP for Public Sector
- Oracle Public Sector

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About Dynatrace
Dynatrace provides software intelligence to simplify cloud complexity and accelerate digital transformation. With automatic and intelligent observability at scale, our all-in-one platform delivers precise answers about the performance and security of applications, the underlying infrastructure, and the experience of all users to enable organizations to innovate faster, collaborate more efficiently, and deliver more value with dramatically less effort. That’s why many of the world’s largest enterprises trust Dynatrace® to modernize and automate cloud operations, release better software faster, and deliver unrivalled digital experiences.

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