

Monitoring redefined for financial services







Digital transformation for financial services requires speed and insight into customer experience.

The digital evolution is changing the financial services industry and financial organizations are under pressure to increase functionality and customer service – at the same time.

Fact Sheet

Dynatrace empowers financial service organizations with the ability to optimize customer experience, modernize operations and accelerate innovation to meet today's demand for speed and availability.

Dynatrace is real full stack AI powered monitoring, monitoring your entire technology stack and dependencies in real time, providing a unified digital performance management solution.

-  Digital experience monitoring to monitor and improve customer experience
-  Application performance management to deliver high performance applications to your customers
-  Comprehensive infrastructure monitoring capabilities including cloud, microservices and containers
-  Accelerate innovation, time-to-market, and quality through fact-based decisions to build better software faster
-  Scalable to 100,000+ hosts to support the largest environments
-  Available as on-premise managed solution or SaaS solution, you decide based on your company's requirements.



Powered by artificial intelligence, Dynatrace has the most comprehensive monitoring and analytical capabilities.

Every user, every app, everywhere. Full stack, automated.









- 100% visibility of customer's digital journey in real time, no sampling of data or snapshots in time
- Artificial intelligence capabilities to reduce IT complexity
- Eliminate alert overload with a single alert to the root cause of a performance issue
- Covers the full stack with a single unified solution including log analytics and network monitoring, eliminating the need for additional monitoring tools
- Visibility into business transactions across all components, including mainframe and database
- Faster releases and reliable testing in production and pre-production environments without impacting customer experience
- Automates entire deployment process in minutes for complete ease of installation, configuration and maintenance
- Captures timing and code-level data for every transaction, across every tier, without gaps or blind spots

Dynatrace redefines monitoring and companies will see TCO and ROI benefits immediately.

Some success metrics financial organizations have achieved using Dynatrace:

- 2x increase ROI for every IT dollar spent
- Reduce mean to repair time by 90%
- More than 60 million transactions analyzed per hour
- Over 80% reduction in outages caused by incidents
- Over 95% change success for more frequent releases
- Improve response to rate policies 4x over
- Save 60% of your time with AI learning capabilities, no more war rooms

Dynatrace supports key financial service applications being used by companies today:

	Core banking applications		Mobile banking
	Business transaction processing		Mobile trading
	Claims applications		Payment processing applications
	Online insurance quotes		Accounting applications

and many more...

Keynote scorecards by Dynatrace

Rise to the top of the finance industry with Keynote Scorecards by Dynatrace for financial services. These fact-based, comparative peer benchmarks comprehensively measure and comparatively rank the customer-facing digital capabilities and best practices of leading financial services providers.

Dynatrace Digital Performance Platform – it's digital business...transformed.

Successfully improve your user experiences, launch new initiatives with confidence, reduce operational complexity and go to market faster than your competition. With the world's most complete, powerful and flexible digital performance platform for today's digital enterprises, Dynatrace has you covered.

[Learn more at dynatrace.com](https://www.dynatrace.com)

Dynatrace has redefined how you monitor today's digital ecosystems. AI-powered, full stack and completely automated, it's the only solution that provides answers, not just data, based on deep insight into every user, every transaction, across every application. The world's leading brands, including, 72 of the Fortune 100, trust Dynatrace to optimize customer experiences, innovate faster and modernize IT operations with absolute confidence.

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