Velocity Gold

Empower your team to drive enterprise adoption and accelerate transformation with Dynatrace expertise and best practices.

Description

• **Location:** Onsite or remote

• **Duration:** 12 months

Organizations across every industry are quickly adopting cloud technology and they are investing in the Dynatrace Platform to accelerate and scale their digital transformation. Dynatrace Velocity Services combine strategic on-demand engagements with dedicated expertise to ensure that Dynatrace is successfully integrated into your critical IT processes and ecosystem. This package includes a Dynatrace Quick Start engagement and a Dynatrace Value Accelerator engagement. These offerings are delivered by our Senior Consultants and Master Architects and provide the leadership and expertise necessary to apply software intelligence best practices that drive better business outcomes.

Deliverables

· Engagement goal definition and tracking

· Ongoing progress reporting against critical success factors

· Dynatrace Value documentation and evangelism

· Quarterly Business Reviews

Rapid time to value

Fully integrated with your team

Widespread user adoption

Continuous success

Your Dynatrace experts

Consultant

Works with your team to lead implementation activities, deliver weekly enablement sessions, performance reports, and quarterly business reviews with a goal to ensure that your staff is self-sufficient with Dynatrace.

Solution Architect

Runs scheduled architectural planning sessions and Dynatrace Value Accelerators to provide best practice guidance.

Dynatrace Services

The global reach of Dynatrace Services means that you not only have access to your consultant, but hundreds of additional resources worldwide to help drive value from your deployment. Powered by Collective Intelligence; by tapping into this network, you can find answers quicker and drive more value from Dynatrace.

Offering components

- · 1 Architectural Planning Session
- · 1 Quick Start
- · 1 Dynatrace Value Accelerator
- · 1 Full-time Consultant (onsite or remote)
  - ¤ Dynatrace product administration
  - ¤ Best practice configuration
- ¤ Application team onboarding
- ¤ Dashboard and report creation and automation
- ¤ Problem and alert customization
- ¤ Proactive customer application problem analysis
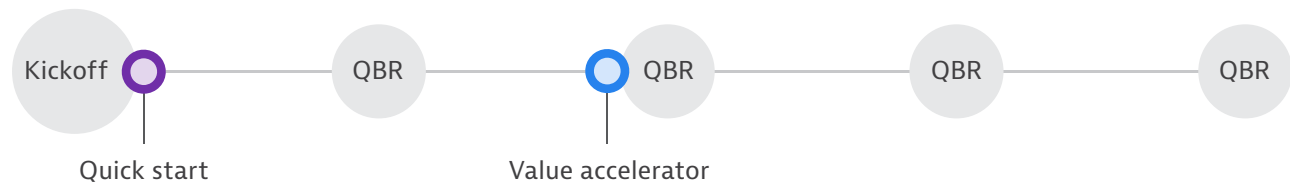- · Quarterly Business Reviews (QBR)
- · Dynatrace Certification Attempts

Offering timeline

Typical 12-month engagement

- · Ensure your Dynatrace deployment is architected for sustainable success at enterprise scale.
- · Apply best practices and advanced configurations to ensure rapid enterprise wide adoption.
- · Augment your project team with hands-on onboarding and adoption expertise.
- · Extend the Dynatrace platform into your IT ecosystem to automate critical business processes.

Certification

Kickoff — QBR — QBR — QBR — QBR

Quick start

Value accelerator