

Guardian Gold

Augment your team to drive enterprise adoption, and accelerate business outcomes by applying best practices

Description

- Location: Onsite or Remote
- Duration: 12 months

Combining strategic on-demand engagements with continued dedicated expertise, the Guardian offering helps ensure a successful deployment of Dynatrace.

Included in this package to further enable your team are a Dynatrace Quick Start and a Dynatrace Value Accelerator engagement. These offerings, delivered by our Senior Consultants and Master Architects, provide the leadership and expertise to apply Software Intelligence best practices to drive better business outcomes.

A full-time Dynatrace consultant augments and enables your existing project team to provide hands-on expertise throughout critical onboarding activities and helps drive adoption of Dynatrace across your enterprise by applying best practices for your key use cases.

Deliverables

- Engagement goal definitions
- Weekly progress reporting
- Business and technical Value Event documentation and promotion
- Quarterly Business Reviews



Rapid time to value

Prioritize use cases to enable your teams to quickly transform from traditional monitoring to Dynatrace.



Widespread user adoption

Drive adoption of Dynatrace Software Intelligence across your enterprise with role specific enablement.



Fully integrated with your team

Whether onsite or remote, the Dynatrace consultant is an extension of your team, and works with you to drive value from Dynatrace.



Use case acceleration

Enable your organization to realize the full power of Dynatrace across your application lifecycle.

Your Dynatrace experts

Consultant

Works with your team to lead implementation activities, deliver weekly enablement sessions, performance reports, and quarterly business reviews with a goal to ensure that your staff is self-sufficient with Dynatrace.



Solution Architect

Runs scheduled architectural planning sessions and Dynatrace Value Accelerators to provide best practice guidance.



Dynatrace Services Team

The global reach of Dynatrace Services means that you not only have access to your consultant, but hundreds of additional resources worldwide to help drive value from your deployment. Powered by Collective Intelligence; by tapping into this network, you can find answers quicker and drive more value from Dynatrace.



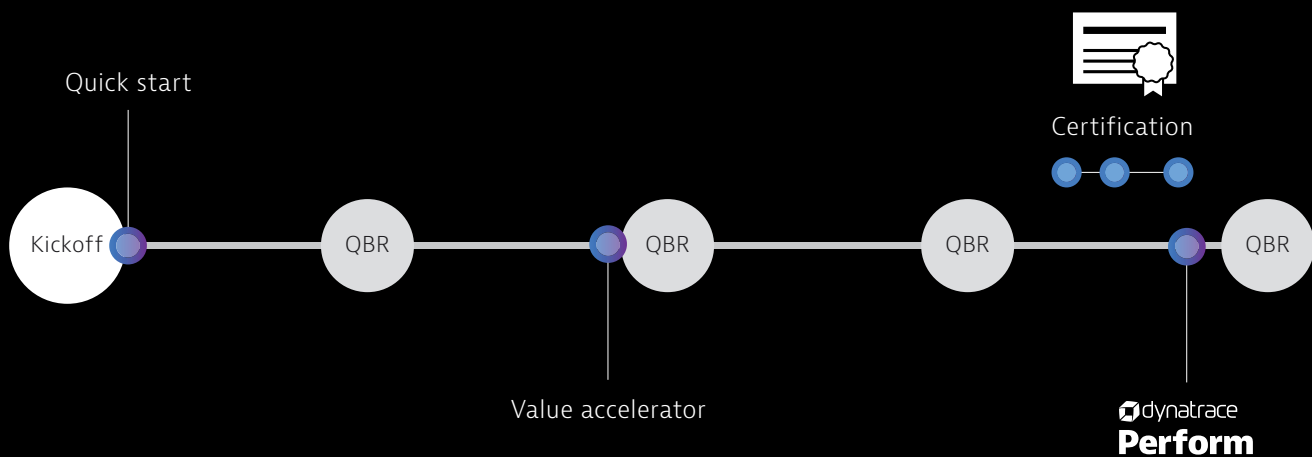
Offering components

- 1 Architectural Planning Session
- 1 Quick Start
- 1 Dynatrace Value Accelerator
- 1 Full-time Consultant (onsite or remote)
 - Dynatrace product administration
 - Best practice configuration
 - Application team onboarding
 - Dashboard & report creation and automation
 - Problem & alert customization
 - Proactive customer application problem analysis
- Quarterly Business Reviews (QBR)
- 50 Product Certification Attempts
- 2 Perform Passes (Conference, Airfare, Hotel)

Planned activities

Typical 12-month engagement

- Ensure your Dynatrace deployment is architected for sustainable success at enterprise scale.
- Apply best practices and advanced configurations to ensure rapid enterprise wide adoption.
- Augment your project team with hands-on onboarding and adoption expertise.
- Extend the Dynatrace platform into your IT ecosystem to automate critical business processes.



Learn more at [dynatrace.com](https://www.dynatrace.com)

Dynatrace provides software intelligence to simplify enterprise cloud complexity and accelerate digital transformation. With AI and complete automation, our all-in-one platform provides answers, not just data, about the performance of applications, the underlying infrastructure and the experience of all users. That's why many of the world's largest enterprises trust Dynatrace to modernize and automate enterprise cloud operations, release better software faster, and deliver unrivaled digital experiences.